

**Vermont Health Care Innovation Project  
Care Models and Care Management Work Group Charter  
(Approved December 10, 2013)**

**PURPOSE**

The Care Models and Care Management Work Group aims to maximize the effectiveness of existing and future care models and care management activities with the overarching goal of developing an integrated delivery system that leads to coordination, collaboration, and improved care for Vermonters.

**SCOPE OF WORK**

- Map current landscape of care management activities, including processes for collaboration and models of interest both within the state and across the country.
- Identify redundancies, gaps, and opportunities for innovation and coordination in order to address unmet needs, minimize duplication and improve alignment between the models and management activities.
- Research, summarize, and review evidence-based care management practices.
- Incorporating consumer input, identify characteristics, values and goals for person centered care models/care management activities that are a part of an integrated system of care.
- Make recommendations on the reinforcement, extension and/or adaptation of existing care models, and/or adoption of additional care management activities as they relate to relevant payment models.
- Identify implementation needs (e.g., electronic and other information resources, communication tools, provider engagement activities, learning collaboratives) and potential resources to meet those needs.

**DELIVERABLES**

- Ongoing communication and collaboration with other VHCIP work groups, as needed.
- Glossary of care models and care management terminology.
- Map and inventory of care models and care management activities in Vermont.
- Summary of literature review and other research relating to evidence-based care models and care management activities.
- Comprehensive list of implementation resources, including current and potential information resources, communication tools, provider engagement activities and learning collaboratives that support care models and care management activities.
- Recommendations on consistent, coordinated approaches to care management and models of care, including anticipated implementation needs and current or potential resources to meet those needs.

**MILESTONES**

#### Winter 2013-14:

- Completed glossary of care models and care management terminology.
- Completed inventory of care models and care management activities in Vermont.
- Summary of literature review and other research.

#### Spring 2014:

- Recommendations on consistent and coordinated approaches and implementation needs.
- Comprehensive list of implementation resources.

#### Summer - Fall 2014:

- Begin implementation and testing of recommendations.

### **MEMBERSHIP REQUIREMENTS**

The Care Models and Care Management Work Group will meet monthly, with possible additional sub-committee meetings. Members are expected to participate regularly in meetings and may be required to review materials in advance, including materials produced by other VHCIP work groups. Members are expected to communicate with their colleagues and constituents about the activities and progress of the work group and to represent their organizations and constituencies during work group meetings and activities.

### **RESOURCES AVAILABLE FOR STAFFING AND CONSULTATION**

#### Work Group Chairs:

- Bea Grause, Vermont Association of Hospitals and Health Systems  
Bea@vahhs.org
- Renee Kilroy  
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#### Work Group Staff:

- Pat Jones, Green Mountain Care Board  
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- Ena Backus, Green Mountain Care Board  
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- Erin Flynn, Department of Vermont Health Access  
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Additional resources may be available to support consultation and technical assistance to the work group.