



VT Health Care Innovation Project
Quality & Performance Measures Work Group Meeting Minutes
Pending Work Group Approval

Date of meeting: October 27, 2014, 10:00 am-12 pm, 4th Floor Conf. Room, Pavilion Building, Montpelier.

Agenda Item	Discussion	Next Steps
1. Welcome and Introductions; Approval of Minutes	<p>Cathy Fulton Called the meeting to order at 10:00 am. Georgia Maheras took a roll call of attendees.</p> <p>Cathy announced Frances Keeler’s retirement and thanked her for her contributions to the QPM work group. Suzanne Levitt will join the work group as a member for DAIL.</p> <p>The group reviewed minutes from August and September 2014. Joyce Gallimore moved to approve the August and September minutes. Vicki Loner seconded. There was no discussion and a roll call vote was taken. The motion passed unanimously.</p>	
2. Updates	<p>Year 2 ACO Shared Savings Program Measures Review Process:</p> <ul style="list-style-type: none"> - The Core Team and the GMCB reviewed the recommendations of the QPM Work Group. They voted to promote the two outcome measures Diabetes HbA1c Poor Control and Ambulatory Care Sensitive Conditions Readmissions (composite) from reporting to payment. They also voted to promote Cervical Cancer Screening and Tobacco Use Screening and Cessation Intervention from Pending to Reporting; to move Breast Cancer Screening from Reporting to Monitoring and Evaluation (M&E); to move SBIRT from Pending to M&E; and to use Developmental Screening as a Reporting measure for the commercial SSP. They also voted to add the Custom DLSS Patient Experience Survey questions to Reporting, and LTSS Rebalancing to M&E. - They did not support the following: Promotion of Pediatric Weight Assessment and Counseling from Reporting to Payment; promotion of Avoidable ED Visits from M&E to Reporting. - GMCB wants to discuss a hiatus for shared savings program measure changes for year 3. To be discussed and voted on at the next Board meeting, Thursday, November 6th. - The Healthcare Advocate has asked for an extension for public comments on the proposal for a 	

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	<p>hiatus in measure changes (original deadline for public comment was Monday, October 27th, 2014; deadline subsequently changed to Tuesday, November 4th).</p> <ul style="list-style-type: none"> The processes for reviewing targets, benchmarks, and the gate and ladder methodology will be discussed further at the November meeting. The Payment Models Work Group will begin the discussion, and will solicit specific points for QPM input. 	
<p>3. ACO Improvement Efforts Related to Medicare and Vermont Commercial/Medicaid Shared Savings Program Measures (Healthfirst and CHAC)</p>	<p>Amy Cooper from Healthfirst gave a presentation on their ACO quality improvement efforts to date (Attachment 3a).</p> <p>Follow up discussion:</p> <ul style="list-style-type: none"> - Will focus on quality improvement help ACOs earn shared savings in future? Effort around wellness visits, helping people self-manage and take care of themselves; reducing costly hospitalizations and lowering costs. - Develop initiatives that relate to the specific measures (e.g. CHF program). Change in performance on measures indicates programs are working, but may not see results in short time period. Impact will be over a longer term. - Downside risk has been an ongoing discussion at the leadership level but no decisions have been made. - 2013 template is oriented toward Medicare SSP measures and is now being modified to incorporate commercial SSP measures. They are trying to look at workflow and add into the EHR without adding extra work for practitioners. - PHQ2 is an initial screen for depression. Are there instructions and resources for the practice when screens are positive? If positive screen indicates that a patient may be experiencing depression, there needs to be a follow up plan. - Sharing data and addressing gaps: providers will be given the data and Healthfirst will work with providers to perform better in those areas where they are underperforming compared to other practitioners. - Provider response to measurement check lists: check lists are simplified for presentation to clinicians. Detailed versions with specifications and exclusion criteria are used with practice managers. - Reporting tools: they are developing a new tool where providers will be able to access data electronically but historically it's been regularly reported in hard copy. Providers are named on the reports- the individual physicians are named and they can see how they compare to other providers. - ACOs are working on a joint data collection tool. 	

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	<ul style="list-style-type: none"> - The data is risk adjusted but it's not 100% accurate because providers have not had to code all conditions before. <p>Joyce Gallimore and Patty Launer gave a presentation on CHAC's ACO quality improvement efforts to date (Attachment 3b).</p> <p>Follow up discussion:</p> <ul style="list-style-type: none"> - How were QI initiatives identified? Medicare data and Blueprint data show opportunities for improving care OR improving data capture. For example, fall risk is not being captured in the EHR. - Effort is being made to get patients into care management programs if necessary, as the attributed lives are being reported. - Primary care standards and integration with non-primary care: working with VDH, Behavioral Health Network and VNAs. FQHCs have been leaders in promoting a holistic vision of care. Integration of care is sometimes addressed with co-location models- which result in non-primary care providers (e.g., mental health practitioners) being located at primary care practices. - Currently addressing issues for FQHCs that are on different EHR platforms. Working on identifying elements that are necessary to extract data in an easy and automated way. Provider concern about capture and extraction of data; adding FTEs and increasing budgets to accommodate tracking new measures. <p>OneCare will give its presentation next month. Vicki Loner provided a preview of that presentation.</p>	
<p>4. Revised QPM Work Plan</p>	<p>Pat Jones reviewed the changes in the QPM work group work plan (Attachment 4).</p> <ul style="list-style-type: none"> - VITL will present the gap analysis at the November work group meeting. - Lewin, the GMCB analytics contractor, may be able to report preliminary claims based measures in November for the Year 1 Medicaid and commercial SSPs. <p>Work group members should email any additional suggestions on the work plan to Pat and Alicia; the work group will vote on the revised work plan during the November or December meetings so that the new work plan will be in effect for January.</p>	
<p>5. Year 1 Measure Reporting</p>	<p>Work group members were asked to think about what they might like to see in the SSP measure reporting templates, and how the data should be presented for various audiences.</p> <p>The staff and Co-Chairs will present the group with mock-up templates from the Analytics Contractor for discussion at an upcoming meeting.</p>	

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<p>6. Next Steps, Wrap up, and Future Meeting Schedule</p>	<p>Next meeting: Monday, November 24, 2014, 10 am-12 pm, 4th Floor Conf. Room, Pavilion Building, Montpelier.</p> <p>Members should notify Pat and Co-Chairs if they think they will not attend the next meeting, given that it takes place during the week of Thanksgiving.</p>	

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VHCIP QPM Work Group Attendance List ~~8-25-14~~ 10.27.14

C	Chair
IC	Interim Chair
M	Member
MA	Member Alternate
A	Assistant
S	Staff
X	Interested Party

First Name	Last Name	Title	Organization	OPM	
Peter	Albert		Blue Cross Blue Shield of Vermont	MA X	
April	Allen	Director of Policy and Planning	AHS - DCF	X X	
Bill	Ashe	Executive Director	Upper Valley Services	X X	
Ena	Backus		GMCB	X X	
Michael	Baillt		Baillt-Health Purchasing	X X	
Susan	Barrett	Executive Director	GMCB	X X	
Jaskanwar	Batra	Katrina	DMH	M X	
Kate	Bazlnsky		Baillt-Health Purchasing	X X	
Charlie	Biss		AHS - Central Office - IFS	X X	
Catherine	Burns	Director of Quality for Mental Health	HowardCenter for Mental Health	M X	
Deb	Chambers		MVP Health Care	M X	
Amanda	Clecior	Health Policy Analyst	AHS - DVHA	S X	
Peter	Cobb	Executive Director	VNAs of Vermont	X X	
Connie	Colman	Quality Improvement Director	Central Vermont Home Health and Hospi	M X	
Amy	Coonradt	Health Policy Analyst	AHS - DVHA	X X	
Amy	Cooper	Executive Director	Accountable Care Coalition of the Green	M X	
Alicia	Cooper	Quality Oversight Analyst	AHS - DVHA	S X	
Jude	Daye		Blue Cross Blue Shield of Vermont	A X	
Yvonne	DePalma	Senior Director of Centralized Support	Planned Parenthood of Northern New En	M X	
Robin	Edelman	Karin Edelman	Health Systems Program Administration	AHS - VDH	X X
Audrey	Fargo	Administrative Assistant	Vermont Program for Quality in Health C	A X	
Aaron	French	Deputy Commissioner	AHS - DVHA	M X	
Catherine	Fulton	Catherine Fulton	Vermont Program for Quality in Health C	C/M X	
Joyce	Gallimore	Joyce G.	Director, Community Health Payment	State Primary Care/CHAC	M X
Lucie	Garand	Senior Government Relations Special	Downs Rachlin Martin PLLC	X X	
Christine	Geiler	Grant Manager & Stakeholder Coord	GMCB	S X	
Bryan	Hallett			X X	
Paul	Harrington	Paul	President	Vermont Medical Society	M X
Kathleen	Hentcy		Health Care Integration Liaison	DMH	X X

Bard	Hill		Director - Policy, Planning & Data Un	AHS - DAIL	X ✓
Craig	Jones		Director	AHS - DVHA - Blueprint	X ✓
Pat	Jones			GMCB	S/M ✓
Frances	Keeler		Director	AHS - DAIL	M ✓
Heidl	Klein		<i>Heidi Klein</i>	AHS - VDH	M ✓
Kelly	Lange		Director of Provider Contracting	Blue Cross Blue Shield of Vermont	X ✓
Patricia	Launer		Clinical Quality Improvement Facilitat	Bi-State Primary Care	MA ✓
Diane	Leach	Anne M. Leach	VP Quality	<i>all. e 10²⁶</i> Northwestern Medical Center	M ✓
Diane	Lewis			AOA - DFR	A ✓
Deborah	Lisi-Baker		Disability Policy Expert	Unknown	X ✓
Vicki	Loner		Director of Quality and Care Manage	OneCare Vermont	M ✓
Nicole	Lukas		Cancer & Cardiovascular Disease Pre	AHS - VDH	X ✓
Georgia	Maheras			AOA	S ✓
David	Martini			AOA - DFR	M ✓
Marybeth	McCaffrey		Principal Health Reform Administrato	AHS - DAIL	X ✓
Kim	McClellan		Director of Quality Improvement	Northwest Counseling and Support Servis	X ✓
Richard	McCoy			AHS - VDH	X ✓
Kate	McIntosh		Medical Director	Vermont Information Technology Leader	M ✓
Kimberly	McNeil		Payment Reform Policy Intern	AHS - DVHA	X ✓
Darcy	McPherson		Program Technician	AHS - DVHA	X ✓
Jessica	Mendizabal			AHS - DVHA	S ✓
Robln	Miller			AHS - VDH	MA ✓
Anna	Noonan		Vice President	Jeffords Institute for Quality, FAHC	M ✓
Susan	Onderwyzer		Quality & Care Management Director	AHS - DMH	M ✓
Annie	Paumgarten	Anne Paumgarten	Eveluation Director	GMCB	X ✓
Laura	Pelosi		Executive Director	Vermont Health Care Association	C/M ✓
Luann	Poirer		Administrative Services Manager I	AHS - DVHA	X ✓
Betty	Rambur		Board Member	GMCB	X ✓
Allan	Ramsay		Board Member	GMCB	X ✓
Paul	Reiss		Executive Director,	Accountable Care Coalition of the Green	M ✓
Lila	Richardson	Lila Richardson	Attorney	VLA/Health Care Advocate Project	M ✓
Jenney	Samuelson		Assistant Director of Blueprint for He	AHS - DVHA - Blueprint	X ✓
Rachel	Seelig	Rachel Seelig	Attorney	VLA/Senior Citizens Law Project	M ✓
Julla	Shaw		Health Care Policy Analyst	VLA/Health Care Advocate Project	MA ✓
Kate	Simmons		Director, VT Operations	Bi-State Primary Care/CHAC	MA ✓
Colleen	Sinon		VP of Quality Programs	Northeastern Vermont Regional Hospital	X ✓
Shawn	Skaflstad	SS	Quality Improvement Manager	AHS - Central Office	M ✓

Heather	Skeels	MS	Project Manager	BI-State Primary Care	M	✓
Richard	Slusky		Payment Reform Director	GMCB	MA	X
Joe	Smith			MVP Health Care	MA	X
Jennifer	Stratton			Lamolle County Mental Health Services	M	X
Kara	Suter		Reimbursement Director	AHS - DVHA	X	X
Julie	Tessler		Executive Director	Vermont Council of Developmental and M	X	X
Cynthia	Thomas			AHS - DVHA	MA	X
Win	Turner				X	X
Teresa	Voci	MS			X	X
Nathaniel	Waite			VDH	X	X
Anya	Wallack		Chair	SIM Core Team Chair	X	X
Marlys	Waller			Vermont Council of Developmental and M	X	X
Norm	Ward		Medical Director	OneCare Vermont	MA	X
Julie	Wasserman	STW	VT Dual Eligible Project Director	AHS - Central Office	X	✓
Monica	Weeber			AHS - DOC	M	X
Robert	Wheeler		Vice President & CMO	Blue Cross Blue Shield of Vermont	M	✓
Bradley	Wilhelm		Senior Policy Advisor	AHS - DVHA	X	X
Jennifer	Woodard		Long-Term Services and Supports He	AHS - DAIL	X	X
Cecelia	Wu		Healthcare Project Director	AHS - DVHA	X	X
Dave	Yacovone		Commissioner	AHS - DCF	X	X
Mike	Maslack				X	X
Chris		Public Health	Public Health Advisor	VDH		
Rick	Dooley		ACGM			
Jim	Westrich					

QPM Roll call 10.27.14

10 Joyce
20 Vicki
8/25/14

9/22/14

Kathleen Hentey	DMH	AWAY	✓	AWAY
Catherine Burns	Howard Center		✓	
Amy Cooper	ACCGM		✓	
Joyce Gallimore	CHAC		✓	
Cathy Fulton	UPRHC		✓	
Paul Harrington	UMS		✓	
Fran Keeler	DAIL		✓	
Hedi Klein	VDH		✓	
Kathy Lane Pat Lones	gmcB		✓	
Vicki Loner	OCV		✓	
Lila Richardson	HCA/VLA		✓	
Rachel Seelig	HCA I		✓	
Shawn Skaflestad	AHS-CO		✓	
Heather Skeels	Bistate		✓	
Cynthia Thomas	DuHA		✓	
Bob Wheeler	BCBS		A	