



VT Health Care Innovation Project
Quality & Performance Measures Work Group Meeting Minutes
Pending Work Group Approval

Date of meeting: August 25, 2014, 9:30 am-12 pm, 4th Floor Conf. Room, Pavilion Building, Montpelier.

Agenda Item	Discussion	Next Steps
1. Welcome and Introductions; Approval of Minutes	<p>Cathy Fulton called the meeting to order at 10:02 am. Georgia Maheras performed the member attendance roll call (please see attached attendance sheet).</p> <p>Heather Skeels moved to approve the minutes and Aaron French seconded. There was no further discussion and the motion carried with four abstentions.</p>	
2. Updates: ACO attribution, Alignment of Blueprint and ACO measure results, Other payment models	<p>Pat Jones discussed the ACO attribution estimates: 65,691 attributed lives for Medicare (across all three ACOs) 34,500 attributed lives for commercial/BCBSVT (across all three ACOs) 50,000 attributed lives for Medicaid (across two participating ACOs)</p> <p>The GMCB has not taken action on the issue of whether OBGYNs will serve as a source of attributed patients. This will continue to be a topic of discussion for future program years.</p> <p>Pat provided information on integration of Blueprint & ACO Measures:</p> <ul style="list-style-type: none"> - The GMCB and the Blueprint are having discussions about how best to integrate claims-based ACO measures into practice and HSA-level profiles. - Meetings are taking place at the leadership level and to be completed by the end of August. Goal is to align information where possible. - Blueprint profiles do not currently include measures related to chart review or all of the measures used for payment. Measures are reported to provide information for practice-level decision making. <p>Georgia provided an update on other payment models:</p>	

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	<p>Pay for Performance: Due to the rescission, the funds for the Pay for Performance program are no longer in Medicaid's budget.</p> <p>Episodes of Care: Payment Models work group received a presentation on Medicaid data and contractors are currently loading commercial data. More information will be discussed at the next meeting.</p> <p>Paul Harrington noted that as a provision of the ACA, primary care providers were paid Medicare rates for Medicaid services in 2012 and 2013. As this provision will not be in place for 2015, VMS has requested that Medicaid funds be used to backfill this difference in reimbursement rates. Paul asked Georgia to look in to the availability of information related to this request.</p>	<p>Georgia will follow up with administration to see if there are updates on this request.</p>
<p>3. Year 2 and Commercial ACO Shared Savings Measures</p>	<p>At the Steering Committee's request (and a request from BCBSVT), the group discussed the feasibility of using patient experience survey measures for Payment in Year 2, and reviewed the written comments relating to Year 2 measures. The group also reviewed measures in the pending category that were not voted on in the July meeting. The Steering Committee's final decision on measures for Year 2 will be made Sept. 3, 2014.</p> <p>Attachment 3a is a presentation given to the Steering Committee, and has since been updated with new summary slides.</p> <p>Attachment 3b includes a summary of organizational positions by measure</p> <ul style="list-style-type: none"> - Vote of QPM work group at July 29th meeting and a summary of comments - Includes measures that were not reviewed and/or voted on in this work group - New Requests: <ul style="list-style-type: none"> o BCBSVT asked that the patient experience composites be removed from reporting to payment in Year 2 o Dr. Peter Reed asked QPM to include measures around social determinants of health o VDH asked that all measures be considered that group did not have time to vote on at the previous meeting <p>Attachment 3c includes a summary of comments received by organization or individual.</p> <p>Attachment 3d includes the full text of all comments submitted to the Steering Committee. This was not printed for the meeting but was included in the meeting materials shared electronically.</p> <p><u>Patient Experience Survey:</u></p>	

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	<ul style="list-style-type: none"> - The SIM grant is funding the patient experience survey. Recommendation to use the survey already being used by the Blueprint PCMHs to avoid confusion and reduce administrative burden. - Last year 27,000 adult and child surveys went out and they expect something similar this year. - Response rate is about 30%. Surveys are sent in a two wave mailing. - This is a sample population survey. Not all practices will participate. - For example, Fletcher Allen practices field a different visit-based survey (CG CAHPS). It has similar questions, and FAHC will add custom questions, but we can't bundle their results with the results of the annual PCMH CAHPS. - Medicare is fielding a survey for their Shared Savings Program (lengthy, questions more relevant to Medicare population). It is possible for patients to receive multiple surveys but not likely. - There are two composites (including the proposed DLTSS composite) that consist of custom questions that will not have national benchmarks now; we are working with the survey vendor to investigate availability of national benchmarks for the other 8 composites that are not based on custom questions. - Survey will roll out to practices in a phased approach and needs to be fielded for 45 days. Raw survey results will be delivered to the practices within a few weeks after the survey closes. - The survey will be fielded annually for each practice, in the same month every year. - The majority of ACOs' PCPs need to participate in this survey but 100% participation was not required. <p>The Steering Committee asked the work group to considering moving these measures from reporting to payment in Year 2. The group discussed and agreed that there is not yet enough information available as to what the response rate will be and whether the participating practices' populations will be representative of the Medicaid and Commercial ACO populations.</p> <p>The group agreed that these measures should be given priority consideration for Year 3 when information from the first year is available. Preliminary results from the survey will be available soon and discussions can begin at that time regarding to the feasibility of moving these measures to Payment.</p> <p><u>Pending Measures:</u> Pending measures that were proposed for promotion but were not voted on by QPM during the July meeting were discussed:</p> <p><u>Controlling Blood Pressure:</u> VDH requested inclusion in the Reporting Measure set, noting this is a key indicator in chronic disease prevention. The concern is that patients are being over-managed/medicated</p>	

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	<p>because of current clinical guidelines. As guidelines are changing, the measure specifications are likely to change as well.</p> <p>The group discussed and agreed this measure is a high priority but is best left in Pending until clinical guidelines are revised.</p> <p>Diane Leach moved that all pending measures be reviewed in the Year 3 measures discussion. Paul Reiss seconded. The motion was tabled to continue the discussion of additional Pending measures.</p> <p><u>Care Transition Record Transmission:</u> The rationale to keeping this in Pending is there are no current benchmarks or experience collecting the measure in Vermont. Transferring of records between certain providers is not something that can easily be achieved at present given federal laws (42CFR Part 2). This also poses a burden for practices where Electronic Health Records (EHRs) are not currently in use, or where electronic records are primarily used for charting (e.g. SNFs). The HIE work group is working on enhancing record transmission capability with a Universal Transfer Form.</p> <p><u>Transition Record with Specified Elements Received by Discharged Patients:</u> The group discussed and acknowledged that this is an important measure but because the information would not flow through claims it may be difficult to track. The work group discussed alternate strategies for addressing patient engagement in the care process:</p> <ul style="list-style-type: none"> - Measure the delivery of follow-up care that happens after discharge - Measure patient understanding of discharge instructions via a patient experience survey <p>The group re-visited Diane’s motion wherein all pending measures will be considered for priority review in the next year. A roll call vote was taken by Georgia and the motion carried unanimously.</p>	
4. Targets and Benchmarks for Year 2 Payment Measures	This topic will be reviewed at the next meeting.	
5. Updates on Clinical Data Collection	This topic will be reviewed at the next meeting.	
6. Next Steps, Wrap up, and Future Meeting Schedule	Next meeting: Monday, September 22, 2014, 10 am-12 pm, 4th Floor Conf. Room, Pavilion Building, Montpelier.	

VHCIP QPM Work Group Attendance List 8-25-14

C	Chair
IC	Interim Chair
M	Member
MA	Member Alternate
A	Assistant
S	Staff
X	Interested Party

First Name	Last Name	Title	Organization	OPM
Peter	Albert		Blue Cross Blue Shield of Vermont	MA
April	Allen	Director of Policy and Planning	AHS - DCF	X
Bill	Ashe	Executive Director	Upper Valley Services	X
Ena	Backus		GMCB	X
Michael	Bailit		Bailit-Health Purchasing	X
Susan	Barrett	Executive Director	GMCB	X
Jaskanwar	Batra		DMH	M
Kate	Bazinsky		Bailit-Health Purchasing	X
Charlie	Biss		AHS - Central Office - IFS	X
Catherine	Burns	Director of Quality for Mental Health	HowardCenter for Mental Health	M
Deb	Chambers		MVP Health Care	M
Amanda	Ciecior	Health Policy Analyst	AHS - DVHA	S
Peter	Cobb	Executive Director	VNAs of Vermont	X
Connie	Colman	Quality Improvement Director	Central Vermont Home Health and Hospit	M
Amy	Coonradt	Health Policy Analyst	AHS - DVHA	X
Amy	Cooper	Executive Director	Accountable Care Coalition of the Green	M
Alicia	Cooper	Quality Oversight Analyst	AHS - DVHA	S
Jude	Daye		Blue Cross Blue Shield of Vermont	A
Yvonne	DePalma	Senior Director of Centralized Support	Planned Parenthood of Northern New En	M
Robin	Edelman	Health Systems Program Administrator	AHS - VDH	X
Audrey	Fargo	Administrative Assistant	Vermont Program for Quality in Health Ca	A
Aaron	French	Deputy Commissioner	AHS - DVHA	M
Catherine	Fulton	Executive Director	Vermont Program for Quality in Health Ca	C/M
Joyce	Gallimore	Director, Community Health Payment	Bi-State Primary Care/CHAC	M
Lucie	Garand	Senior Government Relations Special	Downs Rachlin Martin PLLC	X
Christine	Geller	Grant Manager & Stakeholder Coord	GMCB	S
Bryan	Hallett			X
Paul	Harrington	President	Vermont Medical Society	M
Kathleen	Hentcy	Health Care Integration Liaison	DMH	X

Bard	Hill		Director - Policy, Planning & Data Un	AHS - DAIL	X
Craig	Jones		Director	AHS - DVHA - Blueprint	X
Pat	Jones			GMCB	S/M
Frances	Keeler		Director	AHS - DAIL	M
Heidi	Klein		<i>Heidi Klein</i>	AHS - VDH	M
Kelly	Lange		Director of Provider Contracting	Blue Cross Blue Shield of Vermont	X
Patricia	Launer		Clinical Quality Improvement Facilita	Bi-State Primary Care	MA
Diane	Leach	<i>Diane Leach</i>	VP Quality	Northwestern Medical Center	M
Diane	Lewis			AOA - DFR	A
Deborah	Lisi-Baker		Disability Policy Expert	Unknown	X
Vicki	Loner		Director of Quality and Care Manage	OneCare Vermont	M
Nicole	Lukas		Cancer & Cardiovascular Disease Pre	AHS - VDH	X
Georgia	Maheras			AOA	S
David	Martini			AOA - DFR	M
Marybeth	McCaffrey		Principal Health Reform Administrato	AHS - DAIL	X
Kim	McClellan		Director of Quality Improvement	Northwest Counseling and Support Serv	X
Richard	McCoy			AHS - VDH	X
Kate	McIntosh		Medical Director	Vermont Information Technology Leaders	M
Kimberly	McNeil		Payment Reform Policy Intern	AHS - DVHA	X
Darcy	McPherson		Program Technician	AHS - DVHA	X
Jessica	Mendizabal			AHS - DVHA	S
Robin	Miller			AHS - VDH	MA
Anna	Noonan		Vice President	Jeffords Institute for Quality, FAHC	M
Susan	Onderwyzer		Quality & Care Management Director	AHS - DMH	M
Annie	Paumgarten	<i>Anne Paumgarten</i>	Eveluation Director	GMCB	X
Laura	Pelosi		Executive Director	Vermont Health Care Association	C/M
Luann	Poirer		Administrative Services Manager I	AHS - DVHA	X
Betty	Rambur		Board Member	GMCB	X
Allan	Ramsay		Board Member	GMCB	X
Paul	Relss		Executive Director,	Accountable Care Coalition of the Green	M
Lila	Richardson	<i>Lila Richardson</i>	Attorney	VLA/Health Care Advocate Project	M
Jenney	Samuelson		Assistant Director of Blueprint for He	AHS - DVHA - Blueprint	X
Rachel	Seelig	<i>Rachel Seelig</i>	Attorney	VLA/Senior Citizens Law Project	M
Julia	Shaw		Health Care Policy Analyst	VLA/Health Care Advocate Project	MA
Kate	Simmons		Director, VT Operations	Bi-State Primary Care/CHAC	MA
Colleen	Sinon		VP of Quality Programs	Northeastern Vermont Regional Hospital	X
Shawn	Skaffestad	<i>SS</i>	Quality Improvement Manager	AHS - Central Office	M

Heather	Skeels		Project Manager	Bi-State Primary Care	M
Richard	Slusky		Payment Reform Director	GMCB	MA
Joe	Smith			MVP Health Care	MA
Jennifer	Stratton			Lamolle County Mental Health Services	M
Kara	Suter		Reimbursement Director	AHS - DVHA	X
Julle	Tessler		Executive Director	Vermont Council of Developmental and N	X
Cynthia	Thomas			AHS - DVHA	MA
Win	Turner				X
Teresa	Voci				X
Nathaniel	Waite			VDH	X
Anya	Wallack		Chair	SIM Core Team Chair	X
Marlys	Waller			Vermont Council of Developmental and N	X
Norm	Ward		Medical Director	OneCare Vermont	MA
Julie	Wasserman		VT Dual Eligible Project Director	AHS - Central Office	X
Monica	Weeber			AHS - DOC	M
Robert	Wheeler		Vice President & CMO	Blue Cross Blue Shield of Vermont	M
Bradley	Wilhelm		Senior Policy Advisor	AHS - DVHA	X
Jennifer	Woodard		Long-Term Services and Supports He	AHS - DAIL	X
Cecelia	Wu		Healthcare Project Director	AHS - DVHA	X
Dave	Yacovone		Commissioner	AHS - DCF	X
Mike	Maslack				X
Catalina	Piedrahitu	CP	Public Health Advisor	VDH / CDC	

VHCIP QPM Member Roll Call

Attendance plus emails to Chrissy plus attendance sheet

C	Chair
IC	Interim Chair
M	Member
MA	Member Alternate
A	Assistant
S	Staff
X	Interested Party

First Name	Last Name		Title	Organization	QPM
Amy	Cooper	X	Executive Director	Accountable Care Coalition of the Green Mountains	M
Paul	Reiss	X	<i>Arrived at 10:08 am</i> Executive Director,	<i>after minutes</i> Accountable Care Coalition of the Green Mountains	M
Shawn	Skaflestad	✓	Quality Improvement Manager	AHS - Central Office	M
Frances	Keeler	✓	Director	AHS - DAIL	M
Susan <i>Dr. Susan</i>	Onderman <i>Batra</i>	X	Quality & Care Management Director	AHS - DMH	M
Monica	Weeber	X		AHS - DOC	M
Aaron	French	✓	Deputy Commissioner	AHS - DVHA	M
Cynthia	Thomas	X		AHS - DVHA	MA
Heidi	Klein	✓		AHS - VDH	M
Robin	Miller	X		AHS - VDH	MA
David	Martini	X		AOA - DFR	M
Patricia	Launer	X	Clinical Quality Improvement Facilitator	Bi-State Primary Care	MA
Heather	Skeels	✓	Project Manager	Bi-State Primary Care	M
Joyce	Gallimore	✓	Director, Community Health Payment	Bi-State Primary Care/CHAC	M
Kate	Simmons	X	Director, VT Operations	Bi-State Primary Care/CHAC	MA
Peter	Albert	X		Blue Cross Blue Shield of Vermont	MA
Robert	Wheeler	X	Vice President & CMO	Blue Cross Blue Shield of Vermont	M
Connie	Colman	✓ X →	<i>Peter Cobb mH</i> Quality Improvement Director	Central Vermont Home Health and Hospice	M
Jaskanwar	Batra	X		DMH	M
Pat	Jones	✓		GMCB	S/M
Richard	Slusky	X	Payment Reform Director	GMCB	MA
Catherine	Burns	X	Director of Quality for Mental Health	HowardCenter for Mental Health	M
Anna	Noonan	X	Vice President	Jeffords Institute for Quality, FAHC	M
Jennifer	Stratton	X		Lamoille County Mental Health Services	M
Deb	Chambers	X		MVP Health Care	M
Joe	Smith	X		MVP Health Care	MA
Diane	Leach	✓	VP Quality	Northwestern Medical Center	M

Vicki	Loner	X	Director of Quality and Care Manager	OneCare Vermont	M
Norm	Ward	✓	Medical Director	OneCare Vermont	MA
Yvonne	DePalma	X	Senior Director of Centralized Support	Planned Parenthood of Northern New England	M
Laura	Pelosi	✓	Executive Director	Vermont Health Care Association	C/M
Kate	McIntosh	X	Medical Director	Vermont Information Technology Leaders	M
Paul	Harrington	✓	President	Vermont Medical Society	M
Catherine	Fulton	✓	Executive Director	Vermont Program for Quality in Health Care	C/M
Lila	Richardson	✓	Attorney	VLA/Health Care Advocate Project	M
Julia	Shaw	X	Health Care Policy Analyst	VLA/Health Care Advocate Project	MA
Rachel	Seelig	✓	Attorney	VLA/Senior Citizens Law Project	M

Minutes

1^o Heather Skeels
2^o Aaron French

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A	Assistant
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First Name	Last Name		Title	Organization	QPM
Amy	Cooper	X	Executive Director	Accountable Care Coalition of the Green Mountains	M
Paul	Reiss	X	Executive Director,	Accountable Care Coalition of the Green Mountains	M
Shawn	Skaflestad	A	Quality Improvement Manager	AHS - Central Office	M
Frances	Keeler	✓	Director	AHS - DAIL	M
Susan	Onderwyzer		Quality & Care Management Director	AHS - DMH	M
Monica	Weeber			AHS - DOC	M
Aaron	French	✓	Deputy Commissioner	AHS - DVHA	M
Cynthia	Thomas			AHS - DVHA	MA
Heidi	Klein	✓		AHS - VDH	M
Robin	Miller			AHS - VDH	MA
David	Martini			AOA - DFR	M
Patricia	Launer		Clinical Quality Improvement Facilitator	Bi-State Primary Care	MA
Heather	Skeels	✓	Project Manager	Bi-State Primary Care	M
Joyce	Gallimore	✓	Director, Community Health Payment	Bi-State Primary Care/CHAC	M
Kate	Simmons		Director, VT Operations	Bi-State Primary Care/CHAC	MA
Peter	Albert			Blue Cross Blue Shield of Vermont	MA
Robert	Wheeler		Vice President & CMO	Blue Cross Blue Shield of Vermont	M
Connie	Colman Peter Colman	A	Quality Improvement Director	Central Vermont Home Health and Hospice	M
Jaskanwar	Batra			DMH	M
Pat	Jones	✓		GMCB	S/M
Richard	Slusky		Payment Reform Director	GMCB	MA
Catherine	Burns		Director of Quality for Mental Health	HowardCenter for Mental Health	M
Anna	Noonan		Vice President	Jeffords Institute for Quality, FAHC	M
Jennifer	Stratton			Lamoille County Mental Health Services	M
Deb	Chambers			MVP Health Care	M
Joe	Smith			MVP Health Care	MA
Diane	Leach	✓	VP Quality	Northwestern Medical Center	M

Vicki	Loner		Director of Quality and Care Manager	OneCare Vermont	M
Norm	Ward	✓	Medical Director	OneCare Vermont	MA
Yvonne	DePalma		Senior Director of Centralized Support	Planned Parenthood of Northern New England	M
Laura	Pelosi	A	Executive Director	Vermont Health Care Association	C/M
Kate	McIntosh		Medical Director	Vermont Information Technology Leaders	M
Paul	Harrington	✓	President	Vermont Medical Society	M
Catherine	Fulton	✓	Executive Director	Vermont Program for Quality in Health Care	C/M
Lila	Richardson	✓	Attorney	VLA/Health Care Advocate Project	M
Julia	Shaw		Health Care Policy Analyst	VLA/Health Care Advocate Project	MA
Rachel	Seelig	A	Attorney	VLA/Senior Citizens Law Project	M

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A	Assistant
S	Staff
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Notion: All pending meas be put on priority for dis^{for} next year.
 review everything 1^o Diane
 on the pending meas. list 2^o Paul

First Name	Last Name		Title	Organization	QPM
Amy	Cooper		Executive Director	Accountable Care Coalition of the Green Mountains	MA
Paul	Reiss	✓	Executive Director,	Accountable Care Coalition of the Green Mountains	M
Shawn	Skaflestad	✓	Quality Improvement Manager	AHS - Central Office	M
Frances	Keeler	✓	Director	AHS - DAIL	M
Susan	Onderwyzer		Quality & Care Management Director	AHS - DMH	MA
Menica	Weeber			AHS - DOC	M
Aaron	French	X	Deputy Commissioner	AHS - DVHA	M
Cynthia	Thomas			AHS - DVHA	MA
Heidi	Klein	✓		AHS - VDH	M
Robin	Mittler			AHS - VDH	MA
David	Martini			AOA - DFR	M
Patricia	Launer		Clinical Quality Improvement Facilitator	Bi-State Primary Care	MA
Heather	Skeels	✓	Project Manager	Bi-State Primary Care	M
Joyce	Gallimore	✓	Director, Community Health Payment	Bi-State Primary Care/CHAC	M
Kate	Simmons		Director, VT Operations	Bi-State Primary Care/CHAC	MA
Peter	Albert			Blue Cross Blue Shield of Vermont	MA
Robert	Wheeler		Vice President & CMO	Blue Cross Blue Shield of Vermont	M
Garnie	Peter Cohn Gelman	✓	Quality Improvement Director	Central Vermont Home Health and Hospice	M
Jaskanwar	Batra			DMH	M
Pat	Jones	✓		GMCB	S/M
Richard	Stusky		Payment Reform Director	GMCB	MA
Catherine	Burns		Director of Quality for Mental Health	HowardCenter for Mental Health	M
Anna	Neenan		Vice President	Jeffords Institute for Quality, FAHC	M
Jennifer	Stratton			Lamoille County Mental Health Services	M
Deb	Chambers			MVP Health Care	M
Joe	Smith			MVP Health Care	MA
Diane	Leach	✓	VP Quality	Northwestern Medical Center	M

Vicki	Lozer		Director of Quality and Care Manager	OneCare Vermont	M
Norm	Ward	X	Medical Director	OneCare Vermont	MA
Yvonne	DePalma		Senior Director of Centralized Support	Planned Parenthood of Northern New England	M
Laura	Pelosi	✓	Executive Director	Vermont Health Care Association	C/M
Kate	McIntosh		Medical Director	Vermont Information Technology Leaders	M
Paul	Harrington	✓	President	Vermont Medical Society	M
Catherine	Fulton	✓	Executive Director	Vermont Program for Quality in Health Care	C/M
Lila	Richardson	✓	Attorney	VLA/Health Care Advocate Project	M
Julia	Shaw		Health Care Policy Analyst	VLA/Health Care Advocate Project	MA
Rachel	Seelig	✓	Attorney	VLA/Senior Citizens Law Project	M

