

## Managers of Care Coordinators Training

Tuesday, October 18<sup>th</sup>, 2016

### AGENDA

<b>8:30 AM - 9:00 AM</b>	Registration
<b>9:00 AM - 9:10 AM</b>	Welcome and Opening Remarks
<b>9:10 AM - 10:10 AM</b>	Best Practices in Care Coordinator Leadership
<b>10:10 AM- 10:30 AM</b>	Managing transformation and activity
<b>10:30 AM -10:45 AM</b>	Mid-Morning Break
<b>10:45 AM – 11:30 PM</b>	Running Your Care Management Program
<b>11:30 AM-12:00 PM</b>	Activity: Measures That Will Help
<b>12:00 PM - 1:15 PM</b>	Lunch
<b>1:15 PM- 2:00 PM</b>	Best practices in Supervision: Giving Feedback
<b>2:00 PM-2:30 PM</b>	Preventing Burnout Activity
<b>2:30 PM - 2:45 PM</b>	Mid-Afternoon Break
<b>2:45 PM - 4:00 PM</b>	Best practices in Supervision: Brief Negotiated Interviews
<b>4:00 PM - 4:15 PM</b>	Closing Remarks, Reflection and Evaluations