VT Health Care Innovation Project

Quality and Performance Measures Work Group Meeting Agenda

Monday, January 13, 2014; 10:00 AM to 12 Noon

4th Floor Conference Room, Pavilion Office Building, Montpelier

Call-In Number: 1-877-273-4202 Passcode: 9883496

Item #	Time Frame	Topic	Relevant Attachments	Decision Needed?
1	10:00-	Welcome and Introductions; Approval of Minutes;	Attachment 1a- Agenda	
	10:15	Conflict of Interest Statements; Members vs. Interested Parties	Attachment 1b- December Minutes	
2	10:15- 10:30	ACO Measures: Decisions on sample size for medical record measures; who generates patient names for samples (ACOs, payers, or analytics contractor) <i>Public Comment</i>		Yes
3	10:30- 10:40	Proxy Voting Proposal <i>Public Comment</i>	Attachment 3 - Draft Proxy Voting Proposal	
4	10:40- 10:55	Measure Modification Standard – Comments and Discussion <i>Public Comment</i>	Attachment 4 - ACO Standards draft – process for review and modification of measures	Yes
5	10:55- 11:05	Work Group Charter – Comments and Discussion Public Comment	Attachment 5a & 5b - QPM Charter Draft(s) v5	Yes
6	11:05- 11:20	Draft Work Plan <i>Public Comment</i>	Attachment 6 - QPM Draft Work Plan	Yes
7	11:20- 11:30	Engaging with Other Work Groups Public Comment		
8	11:30- 11:45	Scheduling Presentations on Other Measurement Activities (e.g., Vermont Oncology Project, Blueprint for Health, Department of Health, Health Plans, VPQHC, etc.) Public Comment		Yes
9	11:45- 12:00	Next Steps, Wrap-Up and Future Meeting Schedule		

VT Health Care Innovation Project Quality & Performance Measures Work Group Meeting Minutes

Date of meeting: December 18, 2013, 10:00 AM – 12:00 Noon, ACCD Conference Room, 1 National Life Drive, Montpelier

Attendees: Laura Pelosi, McLean, Meehan and Rice (Co-Chair); Catherine Fulton, VPQHC (Co-Chair); Michael Bailit and Kate Bazinsky, Bailit Health Purchasing; Peter Cobb, VAHHA; Alicia Cooper and Kelly Gordon, DVHA; Robin Edelman and Heidi Klein, VDH; Paul Harrington, Vermont Medical Society; Betty Rambur, Pat Jones and Annie Paumgarten, GMCB; Frances Keeler and Marybeth McCaffrey, DAIL; Vicki Loner and Norman Ward, MD, OneCare; Anya Rader Wallack and Georgia Maheras, VHCIP; Kim McClellan, Northwest Counseling Services; Lila Richardson, Rachel Seelig, and Julia Shaw, Vermont Legal Aid; Catherine Simonson, Howard Center; Colleen Sinon, NVRH; Heather Skeels, Bi-State Primary Care; Marlys Waller, Vermont Council; Sharon Winn, BCBSVT; Shawn Skaflestad, AHS; George Sales and Nelson Lamothe, UMass

Agenda Item	Discussion	Next Steps
Welcome &	/elcome & Introductions around the room. Motion to approve minutes made by Robin Edelman; seconded by Kim	
Introductions	McClellan ⁷ – Motion passed, none opposed, no abstentions.	
WG Members vs Interested Parties; Conflict of Interest Policy	Laura Pelosi noted that several individuals representing the same organization are in attendance at Work Group meetings. Laura asked that each organization designate one member as a voting member, with other individuals from that organization designated as interested parties. Laura requested that organizations e-mail Pat Jones identifying their voting member. Dr. Norm Ward asked about proxy voting when members cannot make the meeting – Laura responded that at present, there is no precedent for proxy voting, and that the Co-Chairs would take the proxy question to VHCIP leadership. Georgia Maheras presented a quick overview of Conflict of Interest (COI) policy approved by the Core Team. The VHCIP COI Policy incorporates state ethics and elements from VITL's COI Policy. The 1 st procedure discusses the duty to self-disclose a COI; the 2 nd procedure requires that participants voice concerns about others' potential COI. If a participant feels uncomfortable about participating in a conversation, or someone else's participation, they should voice concerns and ask whether there is a	
	conflict. If a participant feels that a conflict has occurred, the participant has a duty to inform WG Chair. Georgia is available to discuss COI concerns. Attachment A of the COI Policy must be signed by all	

Agenda Item	Discussion	Next Steps			
	members, and Interested Parties are encouraged to sign but not required. Signed COI forms are to be				
	forwarded to the Project Management Team: Nelson LaMothe, George Sales and/or Chrissy Geiler.				
Update on					
Commercial &	Reporting Measure Sets were approved by the GMCB last week, and expressed appreciation to all who worked diligently to produce this very complicated work product. The GMCB also approved the Year 1				
Medicaid ACO					
Shared Savings					
Measures	the requirements for reporting measures.				
Draft Measure	Pat presented a draft standard to review and modify ACO Shared Savings Program measures moving				
Modification Standard	forward, specifically for Years 2 and 3. The ACO Measures WG (a predecessor to the QPM WG) helped develop this document. The draft standard includes the following processes:				
Standard	 QPM WG will review approved measures at the beginning of Q3 in each pilot year, with input from the Payment Models WG. 				
	- QPM WG will review targets and benchmarks for payment measures in relation to national				
	percentiles, and consider whether targets should remain constant or be reset for the coming year.				
	- QPM WG shall review pending measures (not required for Year 1 but of interest to the WG) and				
	determine whether to advance them from Pending status to Payment or Reporting status.				
	- QPM WG shall also review state and/or insurer performance on Monitoring and Evaluation				
	Measures in each pilot year after NCQA publishes its Quality Compass product. The measures may remain as Monitoring and Evaluation measures, or be recommended to be moved to Payment or				
	Reporting measures.				
	- The GMCB will release final measure specifications for the next pilot year no later than November 30 th .				
	- If during the year, a national clinical guideline is revised and raises concern about the				
	implementation of a measure, the QPM WG shall review the measure and recommend a course of				
	action.				
	Discussion followed, with suggested language changes regarding the order, timing and process for making measurement-related recommendations. Pat will send an updated draft to the WG within the next few days. Laura requested that participants send written comments and potential language changes to Pat so that the WG can review an updated draft at the next meeting.				
	Marybeth McCaffrey observed that this is the 3 rd iteration of this document, and suggested that the next				

Agenda Item	Discussion	Next Steps
	iteration should be the final review, with a vote to recommend to the Steering Committee and Core Team	
	at the January WG meeting.	
Resource	(Bailit Health Purchasing staff left the meeting during this discussion)	
Discussion	Bailit Health Purchasing providing consultation to the former ACO Measures WG, and the consensus was	
(consulting)		
Expected Work Products	The VHCIP Driver diagram and a draft Timeline for Expected Core Team decisions were briefly reviewed.	
Work Group	The 4 th draft of the WG Charter was revisited with discussion and several comments: Paul Harrington	
Charter	suggested deleting or significantly revising the sentence in the "Purpose" section referencing reporting to consumers. Marybeth McCaffrey commented that milestone dates would be better stated in the Work Plan and suggested striking them from the Charter. Pat Jones asked that suggested edits and comments be forwarded to her for draft #5, to be reviewed at the January meeting.	
Public Comment	Lila shared discussion at Core Team that "Public Comment" would be more effective if it occurred at the close of each agenda item, topic by topic, rather than at the end of the meeting, after topics are voted upon.	
	Norm suggested that proxy voting makes sense when members are unable to attend. Peter also expressed concern about adequate stakeholder representation when voting members cannot attend, and proposed alternates who can proxy vote.	

Agenda Item	Discussion	Next Steps
	Catherine Fulton asked Georgia for her input on proxy voting: Georgia observed that no other WG has tackled this topic.	
	Catherine asked how many alternates would be reasonable, and what the procedural issues and requirements might be (e.g, should alternates/proxies be named in advance of the meeting).	
	Marybeth suggested that designees be listed with Chrissy to ensure materials go out to the appropriate representatives and to ensure that work continues to be completed in a timely manner.	
	Co-chairs and staff will work on the proxy issue by engaging other WGs and drafting a recommendation.	
	Lila asked about new VHCIP website. Georgia responded that the Website is in a soft launch phase – with anticipated go-live in January.	
Next Steps, Wrap up & future meeting schedule	Next meeting: January 13, 2014, 10:00 AM to 12:00 Noon, 4 th Floor Conference Room, Pavilion Building, Montpelier	

Vermont Health Care Innovation Project: Quality and Performance Measures Work Group

DRAFT PROXY VOTING POLICY

- 1. Each organization with an interest in a Vermont Health Care Innovation Project (VHCIP) work group shall identify one individual who will serve as the primary voting member for that organization.
- 2. Each organization shall also have the option of identifying additional individuals who will be named as interested parties to serve on the work group.
- 3. Each organization shall have the option of identifying and naming one interested party who will serve as a proxy for the voting member if the voting member is unable to attend the meeting. Whenever possible, the organization shall inform the work group co-chairs and staff in advance of the meeting if the identified interested party will be serving as a proxy for the identified voting member.
- 4. It is the responsibility of the voting member and proxy to remain well informed about work group activities, in order to engage effectively and efficiently in work group discussions and decisions.

VHCIP Quality and Performance Measures Work Group Process for Review and Modification of Measures Used in the Commercial and Medicaid ACO Pilot Programs January 7, 2014 Revised Draft

Standard:

- 1. The VHCIP Quality and Performance Measures Work Group will review all Payment and Reporting measures included in the Core Measure Set at the beginning of the third quarter of each pilot year, with input from the VHCIP Payment Models Work Group. For each measure, these reviews will consider payer and provider data availability, data quality, pilot experience reporting the measure, ACO performance, and any changes to national clinical guidelines. The goal of the review will be to determine whether each measure should continue to be used as-is for its designated purpose, or whether each measure should be modified (e.g. advanced from Reporting status to Payment status in a subsequent pilot year) or dropped for the next pilot year. The VHCIP Quality and Performance Measures Work Group will make recommendations for changes to measures for the next program year if the changes have the support of a majority of the voting members of the Work Group. Such recommendations will be finalized no later than August 31st of the year prior to implementation of the changes. Recommendations will go to the VHCIP Steering Committee, the VHCIP Core Team and the GMCB for review. Approval for any changes must be finalized no later than September 30th of the year prior to implementation of the changes. In the interest of retaining measures selected for Payment and Reporting purposes for the duration of the pilot program, measures should not be removed in subsequent years unless there are significant issues with data availability, data quality, pilot experience in reporting the measure, ACO performance, and/or changes to national clinical guidelines.
- 2. The VHCIP Quality and Performance Measures Work Group and the VHCIP Payment Models Work Group will review all targets and benchmarks for the measures designated for Payment purposes at the beginning of the third quarter of each pilot year when NCQA publishes its Quality Compass product. For each measure, these reviews will consider whether the benchmark employed as the performance target (e.g., national xth percentile) should remain constant or change for the next pilot year. The Work Group should consider setting targets in year two and three that increase incentives for quality improvement. The VHCIP Quality and Performance Measures Work Group will make recommendations for changes to benchmarks and targets for the next program year if the changes have the support of a majority of the voting members of the Work Group. Such recommendations will be finalized no later than August 31st of the year prior to implementation of the changes. Recommendations will go to the VHCIP Steering Committee, the VHCIP Core Team and the GMCB for review. Approval for any changes must be finalized no later than September 30th of the year prior to implementation of the changes.
- 3. The VHCIP Quality and Performance Measures Work Group will review all **measures designated as Pending** in the Core Measure Set and consider any new measures for

Comment [JP1]: Should consider July 31 date to allow adequate time for Steering Committee, Core Team, and GMCB review.

Comment [JP2]: Consider July 31.

addition to the set beginning in the first quarter of each pilot year, with input from the VHCIP Payment Models Work Group. For each measure, these reviews will consider data availability and quality, patient populations served, and measure specifications, with the goal of developing a plan for measure and/or data systems development and a timeline for implementation of each measure. If the VHCIP Quality and Performance Measures Work Group determines that a measure has the support of a majority of the voting Work Group members of the Work Group and is ready to be advanced from Pending status to Payment or Reporting status or added to the measure set in the next pilot year, the Work Group shall recommend the measure as either a Payment or Reporting measure and indicate whether the measure should replace an existing Payment or Reporting measure or be added to the set by August 31st of the year prior to implementation of the changes. New measures should be carefully considered in light of the Work Group's measure selection criteria. If a recommended new measure relates to a Medicare Shared Savings Program (MSSP) measure, the Work Group shall recommend following the MSSP measure specifications if possible. If the Work Group designates the measure for Payment, it shall recommend an appropriate target that includes consideration of any available state-level performance data and national and regional benchmarks. Recommendations will go to the VHCIP Steering Committee, the VHCIP Core Team and the GMCB for review. Approval for any changes must be finalized no later than September 30th of the year prior to implementation of the changes.

- 4. The VHCIP Quality and Performance Measures Work Group will review state or insurer performance on the Monitoring and Evaluation measures during the third quarter of each year after NCQA publi its Quality Compass product, with input from the VHCIP Payment Models Work Group. The measures will remain Monitoring and Evaluation measures unless a majority of the VHCIP Quality and Performance Measures Work Group voting members of the Work Group determines that one or more measures presents an opportunity for improvement and meets measure selection criteria, at which point the VHCIP Quality and Performance Measures Work Group may recommend that the measure be moved to the Core Measure Set to be assessed at the ACO level and used for either Payment or Reporting. The VHCIP Quality and Performance Measures Work Group will make recommendations for changes to the Monitoring and Evaluation measures for the next program year if the changes have the support of a majority of the members of the Work Group. Such recommendations will be finalized no later than August 31st of the year prior to implementation of the changes. Recommendations will go to the VHCIP Steering Committee, the VHCIP Core Team and the GMCB for review. Approval for any changes must be finalized no later than November September 30th of the year prior to implementation of the changes.
- 5. The GMCB will release the **final measure specifications** for **the next pilot year by no later th**an November 30October 31^{thst} of the year prior to the implementation of the changes. The specifications document will provide the details of any new measures and any changes from the previous year.
- 6. If during the course of the year, a national clinical guideline for any measure designated for Payment or Reporting changes or an ACO or payer participating in the pilot raises a serious concern about the implementation of a particular measure, the VHCIP Quality

Comment [JP3]: Consider July 31.

Comment [JP4]: Consider July 31.

and Performance Measures Work Group will review the measure and recommend a course of action for consideration, with input from the VHCIP Payment Models Work Group. If the VHCIP Quality and Performance Measures Work Group determines that a change to a measure has the support of a majority of the Work Groupvoting members of the Work Group, recommendations will go to the VHCIP Steering Committee, the VHCIP Core Team and the GMCB for review. Upon approval of a recommended change to a measure for the current pilot year, the GMCB must notify all pilot participants of the proposed change within 14 days.

Vermont Health Care Innovation Project Quality and Performance Measures Work Group Charter

DRAFT

PURPOSE

The purpose of the Quality and Performance Measures Work Group is to develop and recommend to the VHCIP steering committee a standard set of performance measures, including metrics on quality, utilization, and cost, and performance measures to the VHCIP Steering Committee, the VHCIP Core Team, and the GMCB. The performance measures will allow the group to evaluate in order to evaluate the performance of Vermont's payment reform models relative to public policy goals; to make recommendations regarding the manner in which quality performance will influence payments for payment models that are tested; and as appropriate, to make recommendations about how and when to communicate quality performance relating to payment reform to consumers.

SCOPE OF WORK

- Develop criteria and expectations for measure selection.
- Prioritize the use of nationally endorsed measures that can be benchmarked, to the extent possible.
- Develop consolidated and standardized sets of quality and performance measures for alternative payment and delivery system structures that are adopted for testing.
- Troubleshoot measurement collection and reporting barriers and support measurement issue resolution.
- Review performance measures on at least an annual basis and determine measures to be added, revised, retired, or replaced <u>as appropriate</u>.
- Learn about, inform, and integrate relevant activities of other Vermont Health Care Innovation Project (VHCIP) work groups.
- Collaborate with other VHCIP work groups to achieve broader project goals.

DELIVERABLES

Review selection criteria used to develop ACO shared savings measures and expand to
episodes of care, pay-for-performance, and other payment models adopted for testing,
as appropriate.

- Recommend how measurement should impact payment, as appropriate.
- Review and recommend for approval the "Process for Review and Modification of Measures" standard for ACO shared savings measures.
- Annually review measures for <u>the SIM Driver Diagram</u>, and modify or recommend measures as needed.
- Develop recommended measure sets for other payment models that are adopted for testing.
- ReviewportReport on and recommend measures to be added, revised, retired, or replaced as appropriate, on at least an annual basis.
- Review and recommend benchmarks to be used in conjunction with adopted measures for assessing and rewarding performance.
- Provide technical assistance to other multi-payer payment reform projects as requested and as work group resources allow.

MILESTONES

<u>To be populated with specific tasks (and associated dates) included in the QPM WG Work</u> Plan.

MEMBERSHIP REQUIREMENTS

The Quality and Performance Measures Work Group will meet monthly, with possible additional sub-committee meetings. Members are expected to participate regularly in meetings and may be required to review materials in advance. Members are expected to communicate with their colleagues and constituents about the activities and progress of the work group and to represent their organizations and constituencies during work group meetings and activities.

RESOURCES AVAILABLE FOR STAFFING AND CONSULTATION

Work Group Chairs:

- Catherine Fulton, Executive Director, Vermont Program For Quality in Health Care CatherineF@vpqhc.org
- Laura Pelosi, MacLean, Meehan & Rice Laura@mmrvt.org

Work Group Staff:

- Pat Jones, Green Mountain Care Board Pat.Jones@state.vt.us
- Alicia Cooper, Department of Vermont Health Access Alicia.Cooper@state.vt.us

Additional resources may be available to support consultation and technical assistance to the work group.

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- Troubleshoot measurement collection and reporting barriers and support measurement issue resolution.
- Review performance measures on at least an annual basis and determine measures to be added, revised, retired, or replaced.
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- Annually review measures for the SIM Driver Diagram, and modify or recommend measures as needed.
- Develop recommended measure sets for other payment models that are adopted for testing.
- Review and recommend measures to be added, revised, retired, or replaced as appropriate, on at least an annual basis.
- Review and recommend benchmarks to be used in conjunction with adopted measures for assessing and rewarding performance.
- Provide technical assistance to other multi-payer payment reform projects as requested and as work group resources allow.

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DRAFT 1/7/14 – Work Plan for VHCIP Quality and Performance Measures Work Group

Objectives	Supporting Activities	Target Date	Responsible Parties	Status of Activity	Measures of Success
Group logistics: charter, membership, meeting schedule, etc.	 Review and refine draft charter Review membership list for gaps Obtain signed conflict of interest statements Develop 2013-2014 meeting schedule Identify resource needs and how to meet those needs 	January 2014	Staff; co-chairs; work group members	 Draft charter Membership list developed Conflict of interest policy presented 	 Final Charter Comprehensive membership list Signed conflict of interest statements 2014 meeting schedule Resources adequate to accomplish objectives
Obtain consultant to assist with selected work group activities	 Identify activities that could benefit from consultant expertise Determine if RFP needed or if existing vendor can perform work Engage in RFP process and/or recommend vendor Execute contract or contract amendment Work with successful vendor to develop scope of work and accomplish specified activities 	January 2014	Staff; co-chairs; work group members	Recommendation to retain existing vendor sent to Core Team	Contract or contract amendment in place
Recommend process for reviewing and modifying SSP measures to VHCIP Core Team and GMCB	 Review and comment on draft process Develop revised process Vote on process Send recommendation to VHCIP Core Team 	January 2014	Staff; co-chairs; work group members	Second draft under review	Adopted process for review and modification of SSP measures
Review SSP pending and new measures and make Year 2 recommendations to VHCIP Steering Committee, Core Team and GMCB	 Carefully consider measure selection criteria and applicability of MSSP measure specifications Develop recommendations for VHCIP Steering Committee, Core Team and GMCB 	August 2014	Staff; co-chairs; work group members; consultant		Recommendations to VHCIP Steering Committee, Core Team and GMCB
Review SSP Payment, Reporting, Monitoring and Evaluation Measures and make Year 2 recommendations to VHCIP Steering Committee, Core Team and GMCB	 Consider payer and provider data availability, data quality, pilot experience reporting the measure, ACO performance, and any changes to national clinical guidelines Develop recommendations for VHCIP Steering Committee, Core Team and GMCB 	August 2014	Staff; co-chairs; work group members; consultant		Recommendations to VHCIP Steering Committee, Core Team and GMCB

Objectives	Supporting Activities	Target Date	Responsible Parties	Status of Activity	Measures of Success
Review SSP Payment Measures targets and benchmarks and make Year 2 recommendations to VHCIP Steering Committee, Core Team and GMCB	 For each Payment Measure, consider whether the benchmark employed as the performance target should remain constant or change for the next pilot year Consider setting targets that increase incentives for quality improvement. 	August 2014	Staff; co-chairs; work group members; consultant		Recommendations to VHCIP Steering Committee, Core Team and GMCB
When requested by Payment Models Work Group, recommend measures for Episode of Care reforms to Payment Models Work Group, VHCIP Steering Committee, Core Team and GMCB	 Identify measure selection criteria Review potential measures Consider alignment with existing measure sets Recommend measure set to VHCIP Steering Committee, Core Team and GMCB 	December 2014?	Staff; co-chairs; work group members; consultant		Recommendations to VHCIP Steering Committee, Core Team and GMCB
When requested by Payment Models Work Group, recommend measures for Pay for Performance reforms to Payment Models Work Group, VHCIP Steering Committee, Core Team and GMCB	 Identify measure selection criteria Review potential measures Consider alignment with existing measure sets Recommend measure set to VHCIP Steering Committee, Core Team and GMCB 	June 2015?	Staff; co-chairs; work group members; consultant		Recommendations to VHCIP Steering Committee, Core Team and GMCB
Coordinate and collaborate with other work groups	 Identify activities led by other work groups that relate to activities of the QPM Work Group Develop mechanisms for reporting about related activities to other work groups, and for obtaining information about related activities from other work groups 	Ongoing	Staff; co-chairs; work group members; other work groups		Well-coordinated and aligned activities among work groups
Develop understanding of current measurement activities in Vermont, in other states, and nationally	 Identify entities and programs that engage in quality and performance measurement Identify focus of their work and related measures As requested by work group, ask selected entities to attend work group meetings to describe their activities in greater detail Summarize information in writing 	Ongoing	Staff; co-chairs; work group members; consultant; organizations engaging in measurement		 Written summary of current measurement activities Aligned measure sets

Objectives	Supporting Activities	Target	Responsible	Status of Activity	Measures of Success
		Date	Parties		
For all measure sets, identify implementation needs (e.g., learning collaboratives, electronic and other information, provider engagement) and potential resources to meet those needs.	 Review measure sets to identify implementation needs Identify mechanisms and resources to meet implementation needs 	Ongoing	Staff; co-chairs; work group members; consultant		Written recommendations, including proposed learning collaboratives, HIE needs, provider engagement activities, implementation resources