

## Connecting with Others

**Directions:** Please answer the following questions. You will have an opportunity to share them with others and ask others for advice/best practices/etc.

- 1. What is one of your biggest challenges with care management that you would like to discuss with others?**
- 2. What is something in your program that you were struggling with but found a solution to that you think others may benefit from learning about?**
- 3. Choose one patient/client that is challenging and write a little about them, their care plan, and what has been happening.**
- 4. Choose one challenging patient/client that is improving in your care management program.**