

Vermont Health Care Innovation Project Payment Model Design and Implementation Work Group Meeting Minutes

Pending Work Group Approval

Date of meeting: Monday, December 14, 2015, 1:00-3:00pm, 4th Floor Conference Room, Pavilion Building, 109 State Street, Montpelier.

Agenda Item	Discussion	Next Steps
1. Welcome and Introductions; Approve Meeting	Andrew Garland called the meeting to order at 1:01pm. A roll call attendance was taken and a quorum was present.	
Minutes	Susan Aranoff moved to approve the November meeting minutes by exception. Diane Cummings seconded. The minutes were approved unanimously with no abstentions.	
	Catherine Fulton announced that Spenser Weppler is leaving the Green Mountain Care Board to work for OneCare Vermont, and noted that the former Payment Models and Quality and Performance Measures Work Groups owe him gratitude for all of his work in support of this project.	
2. ACO Analysis Update	Alicia Cooper presented an analysis of Year 1 savings in the Medicaid Shared Savings Program (SSP). Alicia noted that a more comprehensive written report will be available in the coming weeks, pending review.	Alicia's slides will be shared once the accompany report
	 Is DVHA surprised by the number of people eligible but not attributed? Yes, somewhat. DVHA thinks this is a combination of patients with primary care relationships that would have linked them to Accountable Care Collaborative of the Green Mountains (Healthfirst) if they were participating, and others with PCPs not linked to any ACO. 	is finalized. Email Alicia Cooper (Alicia.Cooper@ve rmont.gov) with
	 How do these analyses take into account people who were formally commercially insured but since shifted to Medicaid coverage? Alicia responded that DVHA considered past enrollment and eligibility. DVHA did not look at VHAP specifically. Alicia noted that DVHA may have a chance to do additional analyses before reports are finalized, and welcomed stakeholder input. Population with Medicaid Expansion eligibility in 2014 is relatively evenly attributed across OneCare, CHAC, and Other (eligible for attribution but unattributed). Alicia noted that beneficiaries with at least 10 	recommendations for additional analyses.

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	months of eligibility in the year are eligible for attribution through primary care utilization or PCP of record (claims data takes predominance if claims and PCP of record conflict).	
	 Expansion populations who are attributed through claims have higher costs than other populations 	
	attributed through claims; however, expansion populations who were attributed through PCP of record have lower costs than other populations attributed through PCP of record.	
	 Alicia cautioned against making generalizations about each ACO's performance from these analyses, noting that each has its own model and clinical priorities. 	
	 There are significant differences between CHAC and OneCare on per capita spending. Jim Westrich clarified that OneCare has a greater proportion of children; in addition, adjustments for acuity can make a difference. These numbers are risk adjusted. 	
3. Medicaid	Suzanne Santarcangelo from Pacific Health Policy Group presented on the Medicaid Expenditure Analysis	
Expenditure	(Attachment 3).	
Analysis		
	The group discussed the following:	
	 Individuals receiving specialized services represent 25% of Medicaid recipients, and 72% of Medicaid spend (including specialized and traditional Medicaid services). Gabe Epstein noted that many of these individuals are dually eligible for Medicaid and Medicare, so Medicare funds are also being expended. What percentage of our Medicaid spend is part of the ACO Total Cost of Care calculations? Alicia commented that DVHA could look into this. 	
	 Are people receiving long-term care services being attributed to the VMSSP? Alicia commented that people receiving long-term care services could be attributed if they receive primary care services or have a PCP of record. 	
	 What does "non-disability-related 65 and over" mean? Suzanne clarified that recipients can come into Medicaid through income or categorical eligibility (Aged, Blind, and Disabled/ABD, for example). This analysis looks at claims data associated with various programs. 	
	• The breakdown of populations in this analysis doesn't cleanly follow the line between financially needy and medically needy; similarly, the breakdown of services doesn't cleanly follow the breakdown between mandatory and non-mandatory Medicaid services.	
	 Dual eligibles are attributed to Medicare ACOs, not Medicaid. If many duals' services are predominantly from Home Health Agencies, how are duals attributed? How does the Medicare shared savings model 	
	distribute savings to HHAs? Richard Slusky commented that it's up to the ACO under Medicare SSP rules.	
	 Suzanne noted that it is challenging to compare Medicaid programs across states. Vermont has more robust home- and community-based services than most other states in the country, 	
	and has been a leader in this area for decades.	
	 Specific rates for long-term care services are not under discussion as part of All-Payer Model planning, 	
	though there is an intended shift toward increased primary care spending/decreased hospital spending.	
	 Do these analyses indicate that a significant portion of the Medicaid spend would be outside of the All- 	

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	Payer Model? Richard noted that CMMI has expressed interest in incorporating a broader scope of services at a future date, but conversations are ongoing, and it's not yet clear whether it would be "at risk" money or not for ACOs. There is no dispute that these services are valuable in constraining costs and cost growth in the system. Richard noted that recent spending costs have largely been in specialty growth since Medicaid expansion. Mike Hall noted that specialized/LTC services have been flat funded/underfunded much more than other service categories. Richard suggested that reimbursement for these services is a Medicaid question – how to blend this into a statewide approach? Mike commented that this is an opportunity to start thinking about that solution. • Case management and care coordination are not included in the ACO's total cost of care. Suzanne noted that targeted case management is a very targeted service category under our Medicaid State Plan. • Andrew welcomed ideas about how to move additional services into payment reforms over the coming year, though this group does not have decision-making authority, it can certainly have discussions and make recommendations. • Heidi Klein commented that the Population Health Work Group is also talking about other payment reform ideas that include a broader scope of services and activities, and some of them will be included in the Population Health Plan. Jim Hester will be presenting on financing models for population health improvement at the January meeting. Mike added that the current definition of services does not allow for payment for some things that could impact outcomes and population health. • Dale Hackett emphasized that care models need to be supported by payment models, not the other way around. • Richard raised a conundrum related to flexible funding for services that are otherwise not reimbursable – investments may not give adequate returns to the organizations that must make the investments, and could have financial impacts on other provide	
4. Public Comment	There was no additional public comment.	
5. Next Steps, and Action Items	 For next meeting: Lila Richardson requested an update on the EOC program in our next meeting. Maura Graff requested an update on the all-payer model. 	
	Next Meeting: Monday, January 4, 2015, 1:00-3:00pm, DVHA Large Conference Room, 312 Hurricane Lane, Williston.	

VHCIP Payment Model Design and Inplementation Work Group Member List

	Monday, Decemi			Wish IN	2) about no austentions
Member		Member Alternate		2	10 10 m.
irst Name	Last Name	First Name	Last Name	Minutes	Organization
	1				
Melissa	Bailey 🗸	Shannon	Thompson		AHS - DMH
		Jaskanwar	Batra	- 33	AHS - DMH
-		Kathleen	Hentcy 🗸		AHS - DMH
		Frank	Reed		AHS - DMH
ill Berry	Bowen	Stephanie	Breault		Northwestern Medical Center
		Jane	Catton		Northwestern Medical Center
		Diane	Leach		Northwestern Medical Center
		Don	Shook		Northwestern Medical Center
		Ted	Sirotta		Northwestern Medical Center
Michael	Counter				VNA & Hospice of VT & NH
Diane	Cummings	Shawn	Skafelstad		AHS - Central Office
Mike	DelTrecco	Bea	Grause		Vermont Association of Hospital and Health Systems
Ггасу	Dolan	Heidi	Klein		AHS - VDH
		Cindy	Thomas		AHS - VDH
		Julie	Arel		AHS - VDH
Rick	Dooley	Susan	Ridzon		HealthFirst
	Joined lak	Paul	Reiss		HealthFirst
(lm	Fitzgerald	Stefani	Hartsfield /		Cathedral Square and SASH Program
	- Tagerara	Molly	Dugan		Cathedral Square and SASH Program
aron	French	Erin	Carmichael /		AHS - DVHA
		Nancy	Hogue		AHS - DVHA
	ž.	Megan	Mitchell		AHS - DVHA
	Decre a Sign				
Catherine	Fulton				Vermont Program for Quality in Health Care

VHCIP Payment Model Design and Inplementation Work Group Member List

Member	/lember		Member Alternate		
First Name	Last Name	First Name	Last Name	Minutes	Organization
Larry	Goetschius -	Beverly	Boget		VNAs of Vermont
FRE	(000)				
Steve	Gordon	Mark	Burke		Brattleboro Memorial Hopsital
Maura	Graff	Heather	Bushey		Planned Parenthood of Northern New England
Dale	Hackett				Consumer Representative
Mike	Hall 🗸	Sandy	Conrad		Champlain Valley Area Agency on Aging / COVE
		Angela	Smith-Dieng		V4A
Paul	Harrington				Vermont Medical Society
Karen	Hein				University of Vermont
Bard	Hill	Patricia	Cummings V		AHS - DAIL
	Latina I	Susan	Aranoff		AHS - DAIL
		Gabe	Epstein 🗸		AHS - DAIL
Jeanne	Hutchins				UVM Center on Aging
Kelly	Lange	Teresa	Voci ✓	S	Blue Cross Blue Shield of Vermont
Гed	Mable	Kim	McClellan V		DA - Northwest Counseling and Support Services
- Cu	Widdle	Amy	Putnam		DA - Northwest Counseling and Support Services DA - Northwest Counseling and Support Services
David	Martini				AOA - DFR
Lou	McLaren				MVP Health Care
MaryKate	Mohlman	Jenney	Samuelson		AHS - DVHA - Blueprint
Ēd	Doguin				
u	Paquin				Disability Rights Vermont
_ila	Richardson √	Kaili	Kuiper		VLA/Health Care Advocate Project

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	Monday, Decem	per 14, 2015			
Member		Member Alternate			
First Name	Last Name	First Name	Last Name	Minutes	Organization
Greg	Robinson	Miriam	Sheehey V		OneCare Vermont
		Abe	Berman /		OneCare Vermont
		Vicki	Loner		OneCare Vermont
aural	Ruggles				Northeastern Vermont Regional Hospital
Julia	Shaw	Rachel	Seelig		VLA/Health Care Advocate Project
Kate	Simmons	Kendall	West		Bi-State Primary Care/CHAC
		Patricia	Launer		Bi-State Primary Care
		Melissa	Miles		Bi-State Primary Care
		Heather	Skeels		Bi-State Primary Care
Richard	Slusky	Pat	Jones 🗸		GMCB
		Spenser	Weppler 🔀		GMCB
ulie	Tessler				VCP - Vermont Council of Developmental and Mental Health Services
		Sandy	McGuire V		VCP - Howard Center
			Juned Cak		
		32	4	5	





VHCIP Payment Model Design and Inplementation Work Group

Attendance Sheet

12/14/2015

	First Name	Last Name		Organization	Payment Model Design and Implementation
1	Peter	Albert	-	Blue Cross Blue Shield of Vermont	Х
2	Susan	Aranoff	hre.	AHS - DAIL	MA
3	Julie	Arel	June	AHS - VDH	MA
4	Bill	Ashe		Upper Valley Services	X
5	Lori	Augustyniak		Center for Health and Learning	Х
6	Debbie	Austin		AHS - DVHA	X
7	Ena	Backus	0	GMCB	X
8	Melissa	Bailey	me	Vermont Care Partners	М
9	Michael	Bailit		SOV Consultant - Bailit-Health Purchasing	X
10	Susan	Barrett		GMCB	X
11	Jaskanwar	Batra		AHS - DMH	MA
12	Abe	Berman	Ilve	OneCare Vermont	MA
13	Bob	Bick		DA - HowardCenter for Mental Health	Х
14	Mary Alice	Bisbee	Nue	Consumer Representative	X
15	Charlie	Biss		AHS - Central Office - IFS / Rep for AHS - DM	X
16	Beverly	Boget		VNAs of Vermont	MA
17	Mary Lou	Bolt		Rutland Regional Medical Center	X
18	Jill Berry	Bowen		Northwestern Medical Center	М
19	Stephanie	Breault		Northwestern Medical Center	MA
20	Martha	Buck		Vermont Association of Hospital and Health	Α ,
21	Mark	Burke		Brattleboro Memorial Hopsital	MA
22	Donna	Burkett		Planned Parenthood of Northern New Engla	X
23	Catherine	Burns		DA - HowardCenter for Mental Health	X
24	Heather	Bushey		Planned Parenthood of Northern New Engla	MA
25	Gisele	Carbonneau		HealthFirst	Α
26	Erin	Carmichael		AHS - DVHA	MA
27	Jan	Carney		University of Vermont	Х
28	Denise	Carpenter		Specialized Community Care	Х

29	Jane	Catton		Northwestern Medical Center	MA
30	Alysia	Chapman		DA - HowardCenter for Mental Health	Х
31	Joshua	Cheney		VITL	Α
32	Joy	Chilton		Home Health and Hospice	Х
33	Amanda	Ciecior	rue	AHS - DVHA	S
34	Barbara	Cimaglio		AHS - VDH	Х
35	Daljit	Clark		AHS - DVHA	Х
36	Sarah	Clark		AHS - CO	Х
37	Peter	Cobb	nure	VNAs of Vermont	Х
38	Judy	Cohen		University of Vermont	Х
39	Lori	Collins		AHS - DVHA	Х
40	Connie	Colman		Central Vermont Home Health and Hospice	Х
41	Sandy	Conrad		V4A	MA
42	Amy	Coonradt		AHS - DVHA	S
43	Alicia	Cooper	hue	AHS - DVHA	S
44	Janet	Corrigan		Dartmouth-Hitchcock	Х
45	Brian	Costello			Х
46	Michael	Counter		VNA & Hospice of VT & NH	М
47	Mark	Craig			Х
48	Diane	Cummings	Nove	AHS - Central Office	М
49	Patricia	Cummings	Iwne	AHS - DAIL	MA
50	Michael	Curtis		Washington County Mental Health Services	Х
51	Jude	Daye		Blue Cross Blue Shield of Vermont	Α
52	Jesse	de la Rosa		Consumer Representative	Х
53	Danielle	Delong		AHS - DVHA	Х
54	Mike	DelTrecco		Vermont Association of Hospital and Health	М
55	Yvonne	DePalma		Planned Parenthood of Northern New Engla	Х
56	Trey	Dobson		Dartmouth-Hitchcock	Х
57	Tracy	Dolan		AHS - VDH	М
58	Michael	Donofrio		GMCB	Х
59	Kevin	Donovan	200	Mt. Ascutney Hospital and Health Center	Х
60	Rick	Dooley	Wre.	HealthFirst	М
61	Molly	Dugan	Time	Cathedral Square and SASH Program	MA
62	Lisa	Dulsky Watkins			Х
63	Robin	Edelman	Inne	AHS - VDH	Х
64	Jennifer	Egelhof		AHS - DVHA	MA

	Suratha	Elango	10.1.4	RWJF - Clinical Scholar	X
	Gabe	Epstein	Me	AHS - DAIL	S/MA
	Jamie	Fisher		GMCB	Α
	Klm	Fitzgerald		Cathedral Square and SASH Program	M
	Katie	Fitzpatrick		Bi-State Primary Care	Α
	Patrick	Flood		CHAC	Χ
71	Erin	Flynn		AHS - DVHA	S
	LaRae	Francis		Blue Cross Blue Shield of Vermont	Х
73	Judith	Franz		VIT.L	Х
	Mary	Fredette		The Gathering Place	Х
	Aaron	French	lg l	AHS - DVHA	М
	Catherine	Fulton	hne	Vermont Program for Quality in Health Care	С
	Joyce	Gallimore		Bi-State Primary Care/CHAC	Х
	Lucie	Garand		Downs Rachlin Martin PLLC	Х
	Andrew	Garland	nue	MVP Health Care	М
	Christine	Geiler		GMCB	S
81	Carrie	Germaine		AHS - DVHA	Х
82	Al	Gobeille		GMCB	Х
83	Larry	Goetschius		Home Health and Hospice	М
84	Steve	Gordon	Phine	Brattleboro Memorial Hopsital	М
85	Don	Grabowski		The Health Center	Х
86	Maura	Graff	Mine	Planned Parenthood of Northern New Engla	М
87	Wendy	Grant		Blue Cross Blue Shield of Vermont	Α
88	Веа	Grause		Vermont Association of Hospital and Health	MA
89	Lynn	Guillett		Dartmouth Hitchcock	Х
90	Dale	Hackett	here	Consumer Representative	М
91	Mike	Hall	More There	Champlain Valley Area Agency on Aging / C	М
92	Thomas	Hall		Consumer Representative	Х
93	Catherine	Hamilton		Blue Cross Blue Shield of Vermont	Х
94	Paul	Harrington	rune	Vermont Medical Society	М
95	Stefani	Hartsfield		Cathedral Square	MA
96	Carrie	Hathaway		AHS - DVHA	Х
97	Carolynn	Hatin		AHS - Central Office - IFS	S
98	Karen	Hein		University of Vermont	М
99	Kathleen	Hentcy	Iwne	AHS - DMH	MA
100	Jim	Hester		SOV Consultant	S

101	Selina	Hickman		AHS - DVHA	X
102	Bard	Hill	Nune	AHS - DAIL	M
103	Con	Hogan	U	GMCB	Х
104	Nancy	Hogue	June	AHS - DVHA	M
105	Jeanne	Hutchins	Mire	UVM Center on Aging	М
106	Penrose	Jackson		UVM Medical Center	Χ
107	Craig	Jones		AHS - DVHA - Blueprint	Χ
108	Pat	Jones	hre	GMCB	MA
109	Margaret	Joyal	(2.14)	Washington County Mental Health Services	Χ
110	Joelle	Judge	here	UMASS	S
111	Kevin	Kelley		CHSLV	Χ
112	Melissa	Kelly		MVP Health Care	Х
113	Trinka	Kerr		VLA/Health Care Advocate Project	Х
114	Sarah	King		Rutland Area Visiting Nurse Association & H	Х
115	Sarah	Kinsler	Nero	AHS - DVHA	S
116	Heidi	Klein	here	AHS - VDH	MA
117	Tony	Kramer		AHS - DVHA	Х
118	Peter	Kriff		PDI Creative	Х
119	Kaili	Kuiper	*	VLA/Health Care Advocate Project	MA
120	Norma	LaBounty		OneCare Vermont	Α
121	Kelly	Lange	plune	Blue Cross Blue Shield of Vermont	M
122	Dion	LaShay	1	Consumer Representative	X
123	Patricia	Launer	phone	Bi-State Primary Care	MA
124	Diane	Leach		Northwestern Medical Center	MA
125	Mark	Levine		University of Vermont	Х
126	Lyne	Limoges		Orleans/Essex VNA and Hospice, Inc.	Х
127	Deborah	Lisi-Baker		SOV - Consultant	Х
128	Sam	Liss		Statewide Independent Living Council	Х
129	Vicki	Loner		OneCare Vermont	MA
130	Nicole	Lukas		AHS - VDH	Х
131	Ted	Mable		DA - Northwest Counseling and Support Ser	М
132	Carole	Magoffin		AHS - DVHA	S
133	Georgia	Maheras	nere	AOA	S
134	Jackie	Majoros		VLA/LTC Ombudsman Project	Х
135	Carol	Maloney		AHS	Х
136	Carol	Maroni		Community Health Services of Lamoille Vall	Х

137 David	Martini	here	AOA - DFR	M
138 Mike	Maslack			Χ
139 John	Matulis			Х
140 James	Mauro		Blue Cross Blue Shield of Vermont	X
141 Lisa	Maynes		Vermont Family Network	Χ
142 Kim	McClellan	phine	DA - Northwest Counseling and Support Ser	MA
143 Sandy	McGuire	flure	VCP - HowardCenter for Mental Health	М
144 Jill	McKenzie	1		Х
145 Lou	McLaren	pune	MVP Health Care	М
146 Darcy	McPherson		AHS - DVHA	Χ
147 Jessica	Mendizabal		AHS - DVHA	S
148 Anneke	Merritt		Northwestern Medical Center	Х
149 Melissa	Miles		Bi-State Primary Care	MA
150 Robin	Miller	,	AHS - VDH	Х
151 Megan	Mitchell	mene	AHS - DVHA	MA
152 MaryKate	Mohlman	reve	AHS - DVHA - Blueprint	M
153 Madeleine	Mongan		Vermont Medical Society	Х
154 Kirsten	Murphy		AHS - Central Office - DDC	Х
155 Chuck	Myers		Northeast Family Institute	Х
156 Floyd	Nease		AHS - Central Office	X
157 Nick	Nichols	_	AHS - DMH	Х
158 Mike	Nix	Dune	Jeffords Institute for Quality, FAHC	Х
159 Miki	Olszewski		AHS - DVHA - Blueprint	Х
160 Jessica	Oski		Vermont Chiropractic Association	Х
161 Ed	Paquin		Disability Rights Vermont	М
162 Annie	Paumgarten	we	GMCB	S
163 Laura	Pelosi		Vermont Health Care Association	Х
164 Eileen	Peltier		. Central Vermont Community Land Trust	Х
165 John	Pierce			Х
166 Tom	Pitts		Northern Counties Health Care	Х
167 Luann	Poirer		AHS - DVHA	S
168 Sherry	Pontbriand		NMC	Х
169 Alex	Potter		Center for Health and Learning	Х
170 Amy	Putnam		DA - Northwest Counseling and Support Ser	MA
171 Betty	Rambur		GMCB	Х
172 Allan	Ramsay		GMCВ	Х

	Frank	Reed		AHS - DMH	MA
174	Paul	Reiss		HealthFirst/Accountable Care Coalition of t	MA
175	Virginia	Renfrew		Zatz & Renfrew Consulting	Х
176	Lila	Richardson	hne	VLA/Health Care Advocate Project	М
177	Susan	Ridzon		HealthFirst	MA
178	Carley	Riley			Х
179	Laurie	Riley-Hayes		OneCare Vermont	Α
180	Greg	Robinson	. N	OneCare Vermont	М
181	Brita	Roy			Х
182	Laural	Ruggles		Northeastern Vermont Regional Hospital	M
183	Jenney	Samuelson		AHS - DVHA - Blueprint	MA
184	Howard	Schapiro		University of Vermont Medical Group Pract	Х
185	seashre@msn	seashre@msn.com		House Health Committee	Χ
186	Rachel	Seelig		VLA/Senior Citizens Law Project	MA
187	Susan	Shane		OneCare Vermont	Х
188	Julia	Shaw	phone	VLA/Health Care Advocate Project	М
189	Melanie	Sheehan	-014-	Mt. Ascutney Hospital and Health Center	Х
190	Miriam	Sheehey	phine	OneCare Vermont	MA
191	Don	Shook		Northwestern Medical Center	MA
192	Kate	Simmons		Bi-State Primary Care/CHAC	М
193	Colleen	Sinon		Northeastern Vermont Regional Hospital	Х
194	Ted	Sirotta		Northwestern Medical Center	MA
195	Shawn	Skafelstad	here	AHS - Central Office	MA
196	Heather	Skeels		Bi-State Primary Care	MA
197	Richard	Slusky	here	GMCB	М
198	Chris	Smith		MVP Health Care	Χ
199	Angela	Smith-Dieng		V4A	MA
200	Jeremy	Ste. Marie		Vermont Chiropractic Association	Χ
201	Jennifer	Stratton		Lamoille County Mental Health Services	Х
202	Beth	Tanzman		AHS - DVHA - Blueprint	Х
203	JoEllen	Tarallo-Falk		Center for Health and Learning	Χ
204	Julie	Tessler		VCP - Vermont Council of Developmental ar	M
205	Cindy	Thomas	Mine	AHS - VDH	MA
206	Shannon	Thompson	Mine	AHS - DMH	MA
207	Bob	Thorn		DA - Counseling Services of Addison County	Х
208	Win	Turner			Х

209 Karen	Vastine	100	AHS-DCF	Х
210 Teresa	Voci	Mena	Blue Cross Blue Shield of Vermont	MA
211 Natha	niel Waite		VDH	Х
212 Beth	Waldman		SOV Consultant - Bailit-Health Purchasing	Х
213 Marlys	Waller		DA - Vermont Council of Developmental an	Х
214 Nancy	Warner		COVE	Х
215 Julie	Wasserman	here.	AHS - Central Office	S
216 Monic	a Weeber		AHS - DOC	Х
217 Spens	er Weppler		GMCB	MA
218 Kenda	II West		Bi-State Primary Care/CHAC	MA
219 James	Westrich	here	AHS - DVHA	S
220 Rober	Wheeler		Blue Cross Blue Shield of Vermont	Х
221 Bradle	y Wilhelm		AHS - DVHA	S
222 Jason	Williams		UVM Medical Center	Х
223 Sharoi	Winn		Bi-State Primary Care	Х
224 Stepha	nie Winters		Vermont Medical Society	Х
225 Mary	Woodruff			X
226 Cecelia	wu Wu		AHS - DVHA	S
227 Erin	Zink		MVP Health Care	Х
228 Marie	Zura		DA - HowardCenter for Mental Health	X
229 Joshua	Plavin		Blue Cross Blue Shield of Vermont	Х
230 Sarah	Relk			Х
231 Hillary	Wolfley			X
	Manager and the second			231

Sizanne Santarchangelo - PHPG