



VT Health Care Innovation Project
Integrated Communities Care Management Learning Collaborative, Webinar 2
April 15, 2015; 12:00 PM to 1:00 PM

Gotowebinar Registration Link: <https://attendee.gotowebinar.com/register/6535540361956269314>

Item #	Time Frame	Topic	
1	12:00 to 12:10	Welcome and Updates: Bruce, Laural Ruggles	<p>DON'T FORGET TO RECORD:</p> <p>Erin begin by reading script: Good morning. Before we begin I would like to remind all participants that in order to reduce excess noise, all lines will remain muted throughout today's webinar. To pose questions or comments, you have two options: First you can "raise your hand" by selecting the hand shaped icon next to the text box in your webinar control panel. Your hand will remain raised until we call on you, at which point we will unmute your line and you are free to engage in dialogue with the presenters. The second option is to type your question into the text box in your webinar control panel. For this option we will read your name and question aloud to the group before addressing your question. You are welcome to raise your hand or type questions into the text box at any point throughout today's presentation, and we will stop periodically to address questions as we go.</p> <p>It is my pleasure to welcome you all to the second webinar of the integrated communities care management learning collaborative. I would like to begin with a brief overview of today's agenda. First on today's agenda I am pleased to have the opportunity to introduce Bruce Saffran from the Vermont</p>

			<p>Program for Quality in Health Care, our second Quality Improvement Facilitator who will be working with you on data collection and analysis over the next several months. Next, we will offer Laural Ruggles from St. Johnsbury an opportunity to speak briefly about the St. Johnsbury team’s approach to identifying a lead care coordinator. The majority of today’s webinar will focus on a review of case studies from each of the three communities with Lauran Hardin, who you will recall served as expert faculty at our March in person learning session.</p> <p>Finally, Jenney Samuelson will offer us some brief closing remarks and an overview of our next in-person learning session on May 19th.</p> <p>Take it away Bruce!</p>
2	12:10 to 12:55	<p>Case Consultations with Lauran Hardin</p> <ul style="list-style-type: none"> • 12:10- 12:25 Rutland • 12:25- 12:40 Burlington • 12:40-12:55 St. Johnsbury 	<p>Nancy Introduce Lauran. Lauran runs the case study exercise.</p> <p>Unmute Laural, Pam Smart, Deb, Jan Rahleich Sarah, mary Lou</p>

3	12:55 to 1:00	Preview of Learning Session 3: <u>May 19th, 2015 at Norwich University</u> (Note: same location as March in-person learning session)	Jenney comes in after Lauran to offer closing remarks and a preview of May learning session.
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