VT Health Care Innovation Project - Payment Model Design and Implementation Work Group Meeting Agenda Monday, July 11, 2016 1:00 PM – 3:00 PM.

DVHA Large Conference Room, 312 Hurricane Lane, Williston Call in option: 1-877-273-4202 Conference Room: 2252454

Item#	Time Frame	Topic	Presenter	Decision Needed?	Relevant Attachments
1	1:00- 1:05	Welcome and Introductions; Approve meeting minutes	Cathy Fulton, Andrew Garland	Y – Approve minutes	Attachment 1: June Meeting Minutes
2	1:05- 1:10	Program Updates New Staff Introduction Performance Period 3 Approval	Alicia Cooper, Georgia Maheras	N	
3	1:10- 2:00	ACH Peer Learning Lab Presentation	Heidi Klein	N	Attachment 3: ACH Presentation
4	2:00- 2:50	Medicaid Pathway Presentation	Selina Hickman, Michael Costa	N	
5	2:50- 2:55	Public Comment	Cathy Fulton, Andrew Garland	N	
6	2:55- 3:00	Next Steps and Action Items	Cathy Fulton, Andrew Garland	N	

Attachment 1: June Meeting Minutes



Vermont Health Care Innovation Project Payment Model Design and Implementation Work Group Meeting Minutes

Pending Work Group Approval

Date of meeting: Monday, June 20, 2016, 1:00-2:30pm, DVHA Large Conference Room, 312 Hurricane Lane, Williston.

Agenda Item	Discussion	Next Steps
1. Welcome and	Andrew Garland called the meeting to order at 1:02pm. A roll call attendance was taken and a quorum was present.	
Introductions;		
Approve Meeting	Susan Aranoff moved to approve the May 2016 meeting minutes by exception. Mike Hall seconded. The minutes were	
Minutes	approved with one abstention (Ed Paquin).	
2. Program	ACH Peer Learning Lab: Sarah Kinsler provided a brief update. The Accountable Communities for Health (ACH) Peer	
Updates	Learning Lab is a peer learning opportunity for communities interested in learning more about the ACH model and expanding capacity to meet core elements of the model; it is also an opportunity for the State to learn about how we can support communities in working toward this aspirational model. Ten Vermont communities are participating. The first Peer Learning Lab convening was held of 6/7; the first webinar is this week and will be archived on the VHCIP website. There will be a second convening in September, and a final convening in January. Participating communities are working with local facilitators (either contractors or volunteer members of community teams) through January. **PMDI Workplan Highlights:* Alicia Cooper provided a brief overview of remaining activities planned for the work group's remaining meetings; work group activities wrap up in June. Future meetings topics include the Medicaid Pathway and an in-depth ACH Peer Learning Lab update (July); Year 2 Medicaid and commercial SSP results (September); SIM Population Health Plan and all-payer model update (October); SIM Sustainability Plan (November); closing session (December).	
3. Vermont	Andrew Garland introduced Dr. Josh Plavin and Peter Albert, presenting on Vermont Collaborative Care (Att. 3).	
Collaborative Care	 Vermont Collaborative Care is a partnership between BCBSVT and Brattleboro retreat. BCBSVT believes this partnership is unique nationally. This project began in April 2015. BCBSVT analyses demonstrated that utilization and cost for mental health (MH) and substance abuse (SA) were focused within key population segments and diagnosis categories. BCBSVT identified key barriers to integration and worked proactively to train staff and otherwise address issues. Integrated Clinical Advisory 	

Agenda Item	Discussion	Next Steps
	group has resulted in significant engagement; integrated training model includes practicing clinicians from a variety of disciplines.	
	 BCBSVT is seeing significant results following increased integration, reduction of barriers to MH/SA care 	
	(including both inpatient days and regular outpatient care), investment in proactive treatment (rather than emergency treatment), increased focus on care transitions and after-care at discharge.	
	 Working with Harvard Business School health outcomes measurement group. Worked with Vermont providers to identify measures of interest. 	
	 Engaging community providers to pay for clinicians on call to prevent unnecessary hospital admissions when patients present in ED. Supporting community consultation groups that give providers CEUs. 	
	The group discussed the following:	
	BCBSVT has not expanded CPT code office visit length.	
	 This project is connected with UVM PCORI grant for improving clinical care integration. UVM has a diagnostic for measuring care integration and is doing a great deal of work on patient-reported outcomes, especially resiliency and well-being. 	
	 How did this project increase access to outpatient services, especially for people with comorbidities? VCC 	
	looked at administrative barriers, especially pre-authorization. It has also worked to connect people with case	
	management upon discharge to increase connection to community providers and outpatient care. Outreach	
	through primary care has been focused on SBIRT and integrated clinical advisory group. Julie Tessler	
	suggested working with primary care providers to increase referrals to MH and SA. This work has focused on	
	changing payment methodologies to encourage this.	
	 Susan Aranoff suggested reviewing Connecticut Department of Mental Health & Addiction Services projects that may be relevant; Sue will follow up with presenters directly. 	
4. Frail Elders	Dr. Cy Jordan of the Vermont Medical Society Foundation introduced the Frail Elders Project.	
Project	 Frail Elders Project Website: www.vmsfoundation.org/elders 	
	Collaboration with Gifford and Little Rivers Health Center.	
	 Project team includes practicing clinicians, qualitative (literature review and interviews/focus groups) and 	
	quantitative researchers, practice facilitators/medical home experts.	
	 Target population is high-risk seniors – including "pre-frail" elders. 	
	 Project team identified key questions and outcomes prior to project launch. 	
	Care model:	
	o Patient example – patient needed a quick home visit from a trusted person to take vital signs and do a	
	brief assessment, rather than long ED visit and significant medical intervention, but medical system	
	and payment aren't flexible enough for this. Strengthening medical home, medical neighborhood,	
	patient-centered care planning are key pieces of care model.	
	 Providers are constrained by shortening visit times, increased reporting requirements, lack of reimbursement for provider home visits, lack of coordination with VNA or HH. 	

Agenda Item	Discussion	Next Steps
	 Patient preference is a key factor – patients may prefer staying in their homes to increased functional 	
	status. Project team investigated relevant projects of interest – Commonwealth Care Alliance	
	(demonstrated improvements), CMS Independence at Home demonstration (demonstrated savings),	
	CMMI Comprehensive Primary Care Initiative (did not demonstrate savings in initial years; analysis	
	indicates fell short of full transformation – CPC+ is the next step in this program). Evidence indicates	
	that shifting payments is not enough, but shifting the way care is delivered is effective and saves	
	money. Medicare Advantage plans include significant flexibility to allow for these reforms.	
	 Some tools/principles identified through this process, including care planning that includes patient- 	
	specific goals.	
	 Additional information on care models and recommendations are available on the project website. 	
	Georgia Maheras reminded the group that this project is a first step. This team was not tasked with identifying	
	a solution or a pilot project, but the State and others can gather key takeaways from this project.	
	 The key takeaway across sectors was a focus on what matters to patients, including factors that are 	
	not part of their physical health.	
5. Public Comment	There was no additional comment.	
6. Next Steps, and	Next Meeting: Monday, July 18, 2016, 1:00-3:00pm, DVHA Large Conference Room, 312 Hurricane Lane, Williston	
Action Items		

Wember | Member Alternate | Member List | Me 20-Jun-16 First Name Last Name First Name Last Name Organization Aranoff Gabe\ **Epstein** AHS - DAIL Susan Hill AHS - DAIL Bard Patricia AHS - DAIL Cummings Melissa Bailey Shannon **Thompson** AHS - DMH Jaskanwar AHS - DMH Batra Kathleen Hentcy AHS - DMH Frank Reed AHS - DMH Miriam Abe Sheehey OneCare Vermont Berman Sara Barry OneCare Vermont Vicki OneCare Vermont Loner Bowen **Breault** Jill Berry Stephanie **Northwestern Medical Center** Jane Catton Northwestern Medical Center DeVin Lou Longo Northwestern Medical Center SCINO CHEN **Northwestern Medical Center** Don Shook Cobb VNAs of Vermont Peter Beverly Boget Michael Counter VNA & Hospice of VT & NH Shawn Skafelstad AHS - Central Office Diane Cummings Mike DelTrecco Jill Olson Vermont Association of Hospital and Health Systems Dolan Heidi Klein AHS - VDH Tracy Cindy Thomas AHS - VDH Julie Arel AHS - VDH Rick Dooley Susan Ridzon HealthFirst Paul Reiss HealthFirst

VHCIP Payment Model Design and Inplementation Work Group Member List

Member		Member Alternate		20-Jun-16
First Name	Last Name	First Name	Last Name	Organization
Klm	Fitzgerald	Stefani	Hartsfield	Cathedral Square and SASH Program
		Molly	Dugan	Cathedral Square and SASH Program
Aaron	French	Erin	Carmichael	AHS - DVHA
		Nancy	Hogue	AHS - DVHA
		Megan	Mitchell	AHS - DVHA
Catherine	Fulton			Vermont Program for Quality in Health Care
Steve	Gordon	Mark	Burke	Brattleboro Memorial Hopsital
Maura	Graff	Heather	Bushey	Planned Parenthood of Northern New England
Dale	Hackett			Consumer Representative
Mike	Hall	Sandy	Conrad	Champlain Valley Area Agency on Aging / COVE
	/	Angela	Smith-Dieng	V4A
Paul	Harrington			Vermont Medical Society
Karen	Hein			University of Vermont
Jeanne	Hutchins			UVM Center on Aging
Kelly	Lange	Teresa	Voci	Blue Cross Blue Shield of Vermont
Ted	Mable	Kim	McClellan	DA - Northwest Counseling and Support Services
David	Martini			AOA - DFR
Chris	Smith			MVP Health Care

VHCIP Payment Model Design and Inplementation Work Group Member List

Member		Member A	Alternate		20-Jun-16
First Name	Last Name	First Name	Last Name		Organization
MaryKate	Mohlman	Jenney	Samuelson		AHS - DVHA - Blueprint
Ed	Paquin V			A	Disability Rights Vermont
Lila	Richardson	Kaili	Kuiper		VLA/Health Care Advocate Project
Laural	Ruggles				Northeastern Vermont Regional Hospital
Julia	Shaw	Rachel	Seelig		VLA/Health Care Advocate Project
Kate	Simmons	Kendall	West		Bi-State Primary Care/CHAC
	×	Patricia	Launer		Bi-State Primary Care
		Melissa	Miles		Bi-State Primary Care
		Heather	Skeels		Bi-State Primary Care
Pat	Jones				GMCB
Julie	Tessler	Sandy	McGuire		VCP - Vermont Council of Developmental and Mental Health Services
-Tellesel II	29		32		

Jim Hester mike Mix

Carrie Genaine mohael Builit

Fay Homan Mult Fowler

Erica Garfin

	Meeting Name:	\	HCIP PMDI Work Group Meeting
	Date of Meeting:		June 20, 2016
	First Name	Last Name	
1	Peter	Albert	News
2	Susan	Aranoff	were
3	Julie	Arel	
4	Bill	Ashe	
5	Lori	Augustyniak	
6	Devin	Bachelder	Two
7	Ena	Backus	,
8	Melissa	Bailey	Inne
9	Michael	Bailit	more
10	Susan	Barrett	
11	Sara	Barry	
12	Jaskanwar	Batra	
13	Abe	Berman	Morre
14	Bob	Bick	
15	Charlie	Biss	
16	Beverly	Boget	
17 =	Mary Lou	Bolt	
18	Jill Berry	Bowen	
19	Stephanie	Breault	
20	Martha	Buck	
21	Mark	Burke	
22	Donna	Burkett	
23	Heather	Bushey	
24	Gisele	Carbonneau	

25	Erin	Carmichael	<i>B</i>
26	Jan	Carney	
27	Denise	Carpenter	
28	Jane	Catton	
29	Alysia	Chapman	
30	Joshua	Cheney	
31	Joy	Chilton	
32	Barbara	Cimaglio	
33	Daljit	Clark	
34	Sarah	Clark	7.
35	Peter	Cobb	
36	Judy	Cohen	
37	Lori	Collins	
38	Connie	Colman	
39	Sandy	Conrad	*
40	Amy	Coonradt	hre
41	Alicia	Cooper	here
42	Janet	Corrigan	
43	Brian	Costello	here
44	Michael	Counter	
45	Mark	Craig	
46	Patricia	Cummings	
47	Diane	Cummings	More
48	Michael	Curtis	
49	Jude	Daye	收 公
50	Jesse	de la Rosa	
51	Danielle	Delong	

52	Mike	DelTrecco	41
53	Yvonne	DePalma	
54	Trey	Dobson	
55	Tracy	Dolan	Ilme
56	Kevin	Donovan	fline
57	Rick	Dooley	here
58	Molly	Dugan	phone
59	Lisa	Dulsky Watkins	N u
60	Robin	Edelman	
61	Jennifer	Egelhof	
62	Suratha	Elango	
63	Jamie	Fisher	
64	Kim	Fitzgerald	
65	Katie	Fitzpatrick	
66	Patrick	Flood	
67	Erin	Flynn	Wel
68	Judith	Franz	
69	Mary	Fredette	
70	Aaron	French	
71	Catherine	Fulton	hve
72	Joyce	Gallimore	
73	Lucie	Garand	
74	Andrew	Garland	pere
- 75	Christine	Geiler	
76	Carrie	Germaine	pwne
77	Al	Gobeille	
78	Steve	Gordon	Wree

79	Don	Grabowski	ř
80	Maura	Graff	Me
81	Wendy	Grant	ar s
82	Lynn	Guillett	
83	Dale	Hackett	Iwne
84	Mike	Hall	Me
85	Catherine	Hamilton	
86	Paul	Harrington	here
87	Stefani	Hartsfield	
88	Carrie	Hathaway	
89	Carolynn	Hatin	
90	Karen	Hein	phne
91	Kathleen	Hentcy	
92	Jim	Hester	IWVE
93	Selina	Hickman	
94	Bard	Hill	
95	Con	Hogan	
96	Nancy	Hogue	
97	Jeanne	Hutchins	
98	Penrose	Jackson	
99	Craig	Jones	
100	Pat	Jones	
101	Margaret	Joyal	
102	Joelle	Judge	We
103	Kevin	Kelley	8
104	Melissa	Kelly	
105	Trinka	Kerr	

106	Sarah	King	
107	Sarah	Kinsler	here a
108	Heidi	Klein	
109	Tony	Kramer	
110	Kaili	Kuiper	¥1
111	Norma	LaBounty	
112	Andrew	Laing	
113	Kelly	Lange	Pune
114	Dion	LaShay	
115	Patricia	Launer	
116	Mark	Levine	
117	Lyne	Limoges	
118	Deborah	Lisi-Baker	9
119	Sam	Liss	
120	Vicki	Loner	
121	Lou	Longo	a
122	Nicole	Lukas	We
123	Ted	Mable	
124	Carole	Magoffin	hee
125	Georgia	Maheras	horo
126	Jackie	Majoros	
127	Carol	Maloney	
128	David	Martini	here
129	James	Mauro	
130	Lisa	Maynes	
131	Kim	McClellan	me
132	Sandy	McGuire	1

133	Darcy	McPherson	
134	Anneke	Merritt	
135	Melissa	Miles	
136	Robin	Miller	
137	Megan	Mitchell	here
138	MaryKate	Mohlman	
139	Madeleine	Mongan	
140	Kirsten	Murphy	
141	Chuck	Myers	
142	Nick	Nichols	*
143	Mike	Nix	IWVE
144	Jill	Olson	
145	Miki	Olszewski	
146	Jessica	Oski	
147	Ed	Paquin	hose
148	Annie	Paumgarten	hore
149	Eileen	Peltier	
150	John	Pierce	
151	Tom	Pitts	
152	Joshua	Plavin	nere
153	Luann	Poirer	
154	Sherry	Pontbriand	
155	Alex	Potter	
156	Betty	Rambur	
157	Allan	Ramsay	
158	Frank	Reed	
159	Paul	Reiss	

160	Sarah	Relk	
161	Virginia	Renfrew	
162	Lila	Richardson	Morre
163	Susan	Ridzon	
164	Brita	Roy	
165	Laural	Ruggles	More
166	Jenney	Samuelson	
167	Suzanne	Santarcangelo	
168	Howard	Schapiro	
169	seashre@msn.com	seashre@msn.com	
170	Rachel	Seelig	
171	Susan	Shane	
172	Julia	Shaw	here
173	Melanie	Sheehan	
174	Miriam	Sheehey	
175	Don	Shook	
176	Kate	Simmons	
177	Colleen	Sinon	
178	Shawn	Skafelstad	hove
179	Heather	Skeels	
180	Chris	Smith	
181	Angela	Smith-Dieng	
182	Jeremy	Ste. Marie	T III
183	Holly	Stone	
184	Jennifer	Stratton	
185	Beth	Tanzman	
186	JoEllen	Tarallo-Falk	

187	Julie	Tessler	me
188	Cindy	Thomas	
189	Shannon	Thompson	
190	Bob	Thorn	
191	Win	Turner	
192	Karen	Vastine	
193	Teresa	Voci	
194	Nathaniel	Waite	3
195	Beth	Waldman	
196	Marlys	Waller	
197	Nancy	Warner	
198	Julie	Wasserman	Me
199	Kendall	West	
200	James	Westrich	pere
201	Robert	Wheeler	:0:
202	Jason	Williams	
203	Sharon	Winn	
204	Stephanie	Winters	
205	Hillary	Wolfley	
206	David	Yacovone	
207	Erin	Zink	\$\frac{1}{2}
208	Marie	Zura	

Attachment 3: ACH Presentation

VT Accountable Community for Health

Linking Clinical Care and Community Wide Prevention to Improve Health Outcomes



Building a High-Performing Health System for Vermont

Big Goal:

Integrated Health
System able to
achieve the Triple Aim

All-Payer Model (Next Gen-type ACO):

- Way to pursue goal of integrated system for certain services and providers.
- Enables Medicare, Medicaid, and Commercial payers to align value-based payments for health care.

Medicaid Pathway:

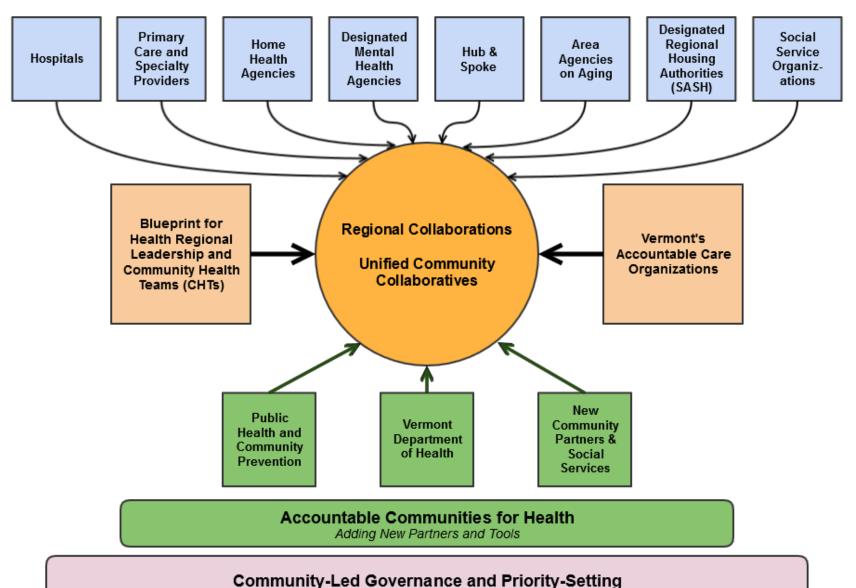
- Way to pursue goal of integrated system for services and providers outside of All-Payer Model.
- Enables Medicaid to align value-based payment models with All-Payer and ACO design.

Complementary Delivery System Reform and Care Delivery Transformation Efforts, including...

- Blueprint for Health (multi-payer patient-centered medical homes)
- Community Health Teams (CHTs)
- CHT Extensions Hub & Spoke,
 Support and Services at Home (SASH)
- Regional Governance (Unified Community Collaboratives)
- Provider Learning Collaboratives
- Accountable Communities for Health



Vermont: Regional Integration





Building Blocks for Population Health Improvement

Integrated Care Management	+	Unified Community Collaboratives	+	Accountable Communities for Health
How do we enhance teambased care for high risk individuals?		How do we improve the quality of care, integrate services and improve health outcomes?		How do we connect integrated services for individuals with community-wide prevention strategies?
Focus integrated care teams for at-risk individuals		Focus at regional level on collaborative medical and social systems integration		Focus on planning for community- wide systems and strategies to improve population health outcomes across a geographic area
Support for design and implementation of cross-organization, team-based care		Support for design and implementation of cross-organization, team-based care and coordination of services		Support for high-level convening, planning, and community level environmental and policy changes to address social determinants
Working with organizational leadership and front-line care managers from health and social service organizations		Working with organizational leadership from health and social service organizations		Working with organizational leadership from health and social service organizations, and community prevention partners



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Accountable Community for Health

Key Elements for Exploration



What is an Accountable Community for Health?

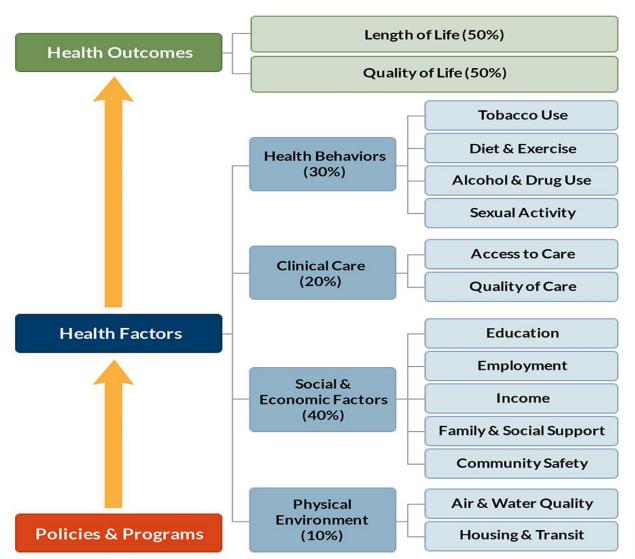
Accountable for the health and well-being of the entire population in its defined geographic area

Supports the integration of high-quality medical care, mental and behavioral health services, and social services for those in need of care

Supports community-wide prevention efforts to reduce disparities in the distribution of health and wellness.

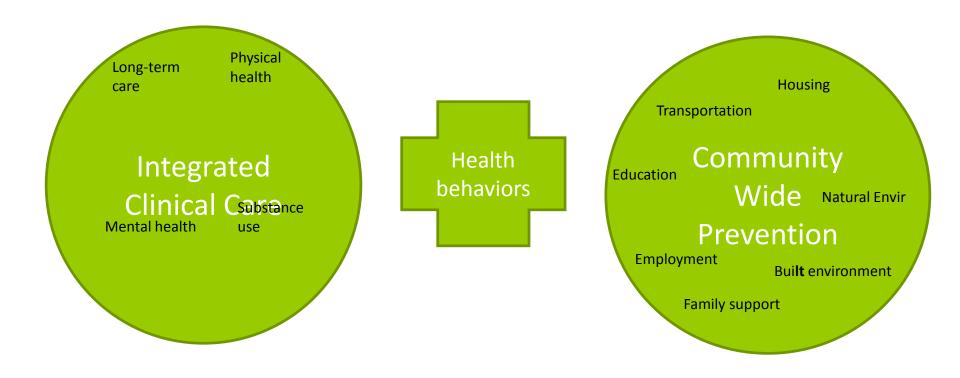


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Systematic Clinical - Community Linkages





Core Elements of Vermont's ACH Model

- 1. Mission
- 2. Multi-Sectoral Partnership
- 3. Integrator Organization
- 4. Governance
- Data and Indicators
- 6. Strategy and Implementation
- 7. Community Member Engagement
- 8. Communications
- 9. Sustainable Funding



Mission, Multi-Sectoral and Governance

Building on the Unified Community Collaboratives in most communities

Expanding to include public health and community prevention partners

Broadening mission and governance



Data and Indicators -- DRAFT

	Measures of Accountability	Measure Sources
Clinical Care	NCQA, NQF, HEDIS	Clinical and Claims
Accountable Care Organizations	Select ACO quality measures	Clinical and Claims
Accountable Community for Health	Community-wide health outcomes Social determinants	Healthy Vermonters 2020 Community Health Needs Assessments
State Health and Well Being	State-level health outcomes Social determinants	State Health Improvement Plan (SHIP) Act 186Social Well Being of Vermonters



Three Levels of Strategy and Implementation

- Traditional Clinical Approaches focus on individual health improvement for patients who use providerbased services
- Innovative Patient Centered Care and/or Community Linkages include community services for individual patients
- Community-Wide Strategies focus on improving health of the overall population or subpopulations



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Strategies to Improve Developmental Screening Rates

The following table highlights evidence-based strategies and best practices to improve developmental screening rates in clinical and community settings.

ACO Measure: Core-8 (NCQA HEDIS): Developmental Screening in the First Three Years of Life

The percentage of children screened for risk of developmental, behavioral and social delays using a standardized screening tool in the first three years of life, that includes three, age-specific indicators assessing whether children are screened by 12 months of age, by 24 months of age and by 36 months of age.

 Adopt Bright Futures (i.e. pre-visit questionnaires, documentation, education handouts) Increase parental education on early child development Provide parents/caregivers with 2-1-1- 	hance utilization of <i>Help Me Grow</i> (HMG) by
milestones Establish a multidisciplinary team within your practice to implement universal developmental screening Validated screening tool and protocol Review and identify a primary structured, validated developmental screening tool Implement structured developmental screening using a validated tool at the 9, 18 and 30 month well visits Implement developmental screening at other visits Training and roles Ensure practitioners and staff are trained on accurate administration of screening tool To Help Me Grow (HMG) Provide informational materials customized for specific audiences to increase knowledge of HMG resources Provide information on community-based resources and education in support of early childhood development (e.g. parenting classes, library services) Partnership building/referral resources Promote educational resources and materials with providers and partners (e.g. Bright Futures, Learn the Signs Act Early) Outreach to community stakeholders (e.g. early care and education providers, CIS, schools)	lect feedback from HMG community resources lect feedback from HMG community stakeholders of families to improve service delivery improvement legrate QI activities in support of universal velopmental screening (i.e. medical home, early le and education, Unified Community laboratives) laboratives) laboratives (medical home and early care and lucation) to VCHIP-supported quality improvement livities lead VCHIP's early care and education learning laboratives by adding new regions each year rements to the system of care lengthen referral and evaluation systems at the mmunity-level ld relationships to improve communication and laboration around referrals and laboration around referrals laboration around referrals laboration around referrals lessment to identify levers to enhance the system

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Financing and Sustaining ACHs in Vermont

Current: ACH Peer Learning Lab is technical assistance to interested regions to facilitate visioning, provide an additional framework and set of tools, and engage a broader group of partners.

Future:

- State Level: All-Payer Model, Medicaid Pathway, and other care delivery transformation efforts.
- Regional Level:
 - global budgets
 - non profit hospital community benefit
 - community development financial institutions
 - engagement with private sector
 - social impact bonds/pay for performance
 - community wellness fund



Accountable Communities for Health

Peer Learning Laboratory



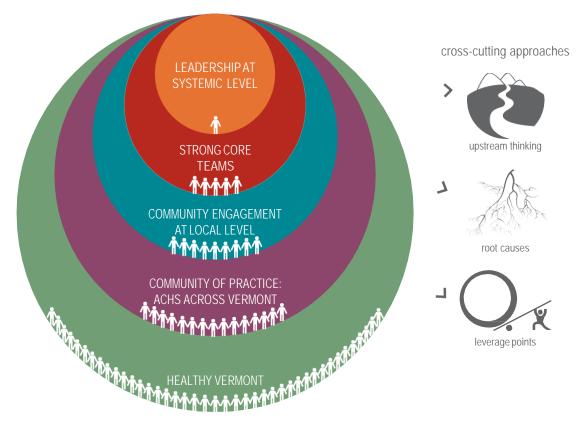
Participating Communities

- Bennington
- Burlington
- Caledonia- Essex ACH (St. Johnsbury)
- Middlebury
- Newport
- Rutland
- Springfield
- St Albans
- Upper Valley
- Windsor



Peer Learning Lab Principles

SYSTEMS APPROACH FOR ACH PEER TO PEER LEARNING



Baseline Assessment

What do you hope to gain by participating in the learning lab?

Strategies for addressing population health	79.4%
Improved understanding of what an ACH is or can do	76.5%
Skills for addressing complex challenges	70.6%
Collaboration with members of my ACH site	73.5%
Improved communication at the statewide level	55.9%
Statewide alignment on ACH priorities	52.9%
Collaboration with members of other ACH sites	44.1%
Statewide alignment on ACH strategies	44.1%

Peer Learning Lab Design





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Current Team Functioning

The core leadership team is: (Mark all that apply)

	Response Percent	Response Count
Still being formed or identified	33.3%	11
Still learning about the ACH	48.5%	16
Struggling to work well together	6.1%	2
Working well together	30.3%	10
Making progress toward achieving its		
goals	24.2%	8



On-going Support

- ACH Website
- LinkedIn space for participants
- Local facilitation and monthly calls with presentations of what is happening on the ground
- Knowledge camps
 - ACH in WA and MN
 - ACH Financial Sustainability
 - Community Development 101



Vermont's ACH Implementation Challenges

 Vermont is on the verge of transformative change with All-Payer Waiver and Medicaid Pathway.

- Health reform fatigue and competing priorities at the community and provider levels.
- Emphasis on local control has resulted in significant variation across communities – a strength and a challenge!



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