

Care Coordination: Record Review for Shared Plans of Care



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Purpose Today:

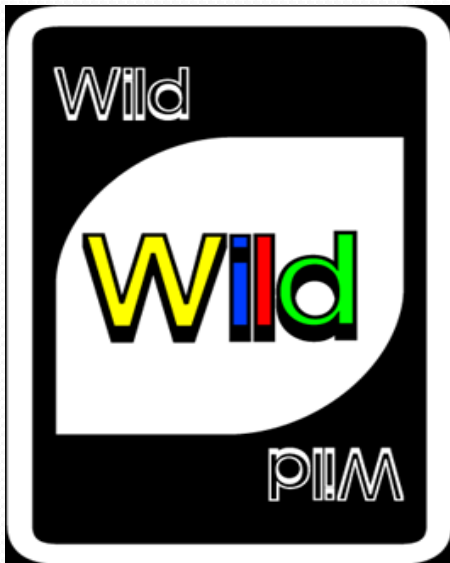
- Current State Check In
- Review of Tools
- Tips for Record Review
- Application to Cases



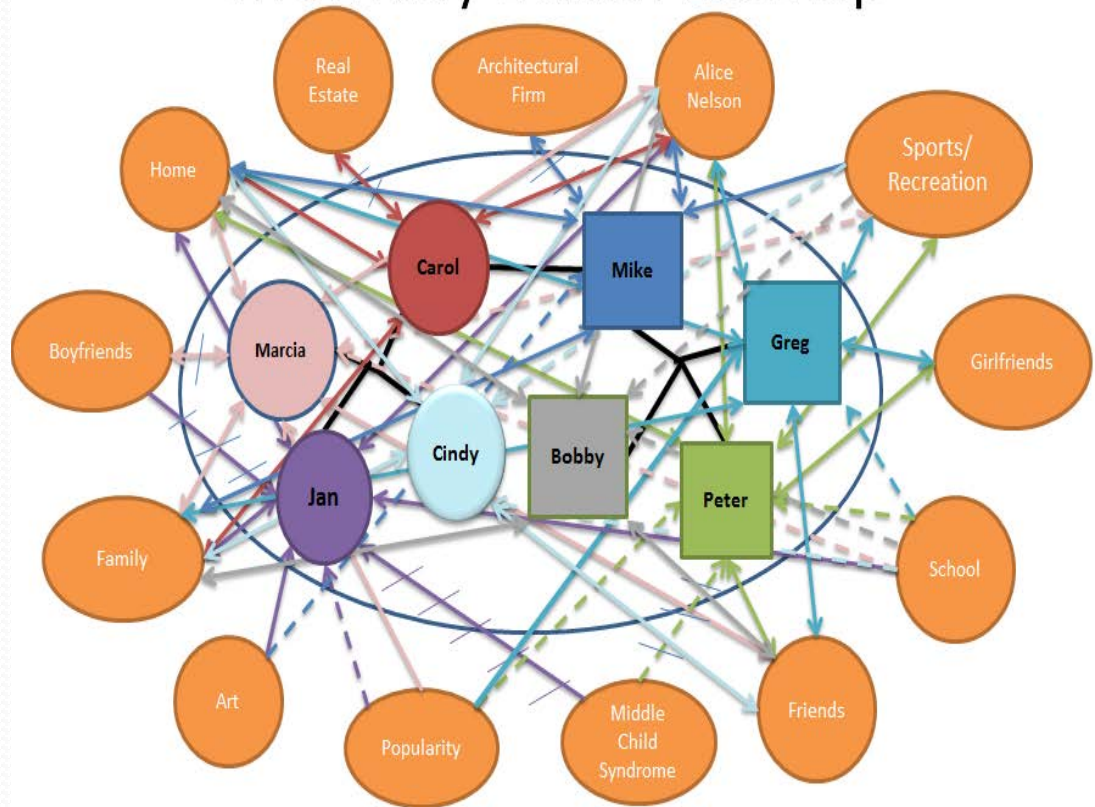
Tools to help with Triage & Care Planning

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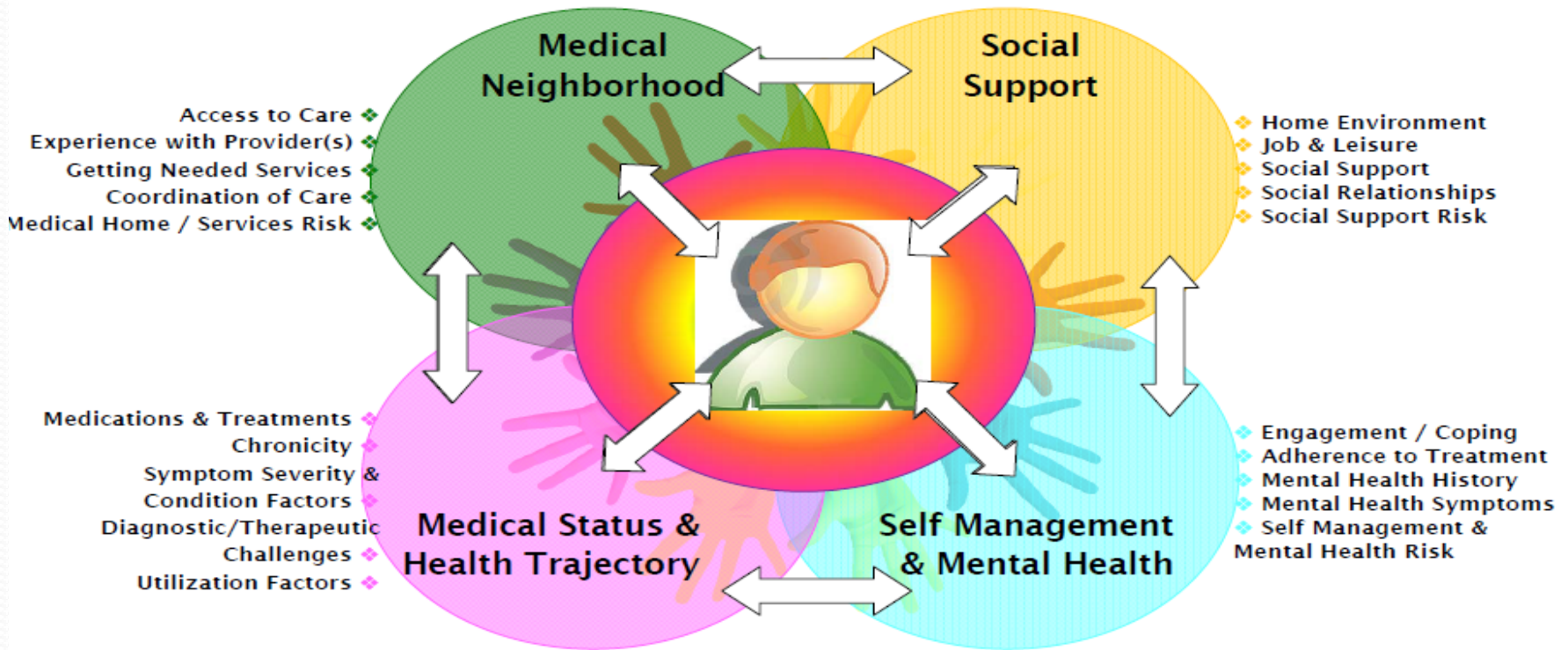
Camden Cards & Eco Maps



The Brady Bunch Ecomap



RN Care Manager Assessment: The 4 Domains



The Team = Patient, Providers, RN Care Manager, patient's support network



Questions about Record Review

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Core Principle Review



- Cross Continuum Team
- Root Cause
- Building Shared Intervention



Cross Continuum Team Identification

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Effective Record Review



Reviewing for Medical Root Causes



Reviewing for Psychiatric Root Causes



Reviewing for Social Root Causes

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Reviewing for System Root Causes

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Let's Practice

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COPD, Chronic Anxiety and Diabetes



Female 48 years old
15 ED Visits and 6
Inpatient Admissions in
12 months

- Who is her CC Team?
- Where would you go for her record review?
- What might be her root causes?

Sickle Cell Disease and Pregnancy



Female 38 years old
Accessing Multiple EDs
with more than 20 visits
and 4 Inpatient
Admissions in 12 months

- Who is her CC Team?
- Where would you go for her record review?
- What might be her root causes?

Chronic Abdominal Pain and Anxiety



Female 28 years old

30 ED Visits and 1 Inpatient Admission in 12 months

- Who is her CC Team?
- Where would you go for her record review?
- What might be her root causes?

Homeless, Chronic Alcoholism and Mental Illness



Male 48 years old
50 ED Visits and 4
Inpatient Admissions in
12 months

- Who is his CC Team?
- Where would you go for his record review?
- What might be his root causes?

For More Information



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