



**Integrated Communities Care Management Learning Collaborative
In-Person Learning Session 1
September 9th, 2015
Sheraton Burlington Hotel & Conference Center**

AGENDA

- 8:30 AM - 9:00 AM** **Registration and Light Refreshments**
- 9:00 AM - 9:15 AM** **Welcome and Opening Remarks**
Nancy Abernathy, MSW, LICSW, Vermont Health Care
Innovation Project (VHCIP) Quality Improvement Facilitator
- 9:15 AM - 9:45 AM** **Care Coordination: Benefits to Community Members and
the Cross-Organizational Community Team**
Laural Ruggles, VP Marketing and Community Development,
Northeastern Vermont Regional Hospital
- 9:45 AM - 10:45 AM** **Identifying and Engaging People in Cross-Organizational
Care Management**
- Triage (9:45 to 10:00)
 - Initial Engagement (10:00 to 10:10)
 - Authentic Healing Relationships (10:10 to 10:25)
 - Personal Narratives (10:25 to 10:45)
- Kelly Craig, MSW
Program Director, Care Management Initiatives
Camden Coalition of Healthcare Providers
- Victoria DeFiglio, RN, BSN
Clinical Director, Cross-site Learning & Workforce Development
Camden Coalition of Healthcare Providers
- 10:45 AM - 11:00 AM** **Break**
- 11:00 AM - 12:00 PM** **Small Group Sharing: Personal Narratives**



12:00 PM - 1:00 PM	Networking Lunch
1:00 PM - 2:00 PM	Goal Setting: Backwards Planning and Observing Normal Routine Kelly Craig, MSW Program Director, Care Management Initiatives Camden Coalition of Healthcare Providers Victoria DeFiglio, RN, BSN Clinical Director, Cross-site Learning & Workforce Development Camden Coalition of Healthcare Providers
2:00 PM - 3:00 PM	Community Team Break Out Session 2: Practicing Tools for Goal Setting
3:00 PM - 3:15 PM	Afternoon Break and Light Refreshments
3:15 PM - 3:45 PM	Community Team Report Out and Sharing Next Steps
3:45 PM - 4:00 PM	Closing Remarks Jenney Samuelson, Assistant Director, Vermont Blueprint for Health