



VT Health Care Innovation Project
Care Models and Care Management Work Group Meeting Minutes
Pending Work Group Approval

Date of meeting: September 15, 2015; 10:30 AM – 12:30 PM; Calvin Coolidge Conference Room, National Life Building, Montpelier

Agenda Item	Discussion	Next Steps
1. Welcome and Introductions; Approval of minutes	Bea Grause called the meeting to order at 10:31 AM. A roll call was taken and a quorum was present. A motion to accept the July minutes by exception was made by Susan Aranoff and seconded by Nancy Breiden. The motion carried with three abstentions.	
2. Year 2 Milestones and Cross Pollination activities related to CMCM Work Group	<p>Staff provided updates on the following milestones:</p> <p>Learning Collaborative: The next round of the Learning Collaborative has begun with 9 new communities, for a total of 12 communities engaged in this process across the state. The first in-person learning session for the new cohorts occurred last week.</p> <p>Sub-grant Program: The 14 provider sub-grant projects are underway with the next symposium to be held on October 7, 2015. There will be two panel discussions that include the sub-grantees who did not participate in a panel discussion during the May symposium. More information is available here on the VHCIP website.</p> <p>Workforce: The Workforce Work Group is currently in the process of executing a contract with a vendor to create a micro-simulation tool to predict Vermont’s future health care workforce needs. The model will be created to utilize inputs from a number of variables in order to provide predictions for future workforce needs.</p> <p>Kirsten Murphy asked what definition of “provider” is being used for the model.</p> <ul style="list-style-type: none"> • For the demand side, the definition is intentionally broad so as to capture as many providers and provider types as possible. On the supply side it’s related to licensure, so the definitions are more narrow. Julie Wasserman commented that projections are on the rise for Long Term care/personal care attendants and those are not licensed. • More discussion on that topic will continue. <p>Column headings will be added to the milestones document to make it more understandable.</p>	Add column headings to milestones document.

Agenda Item	Discussion	Next Steps
<p>3. Project Rebasing and Workgroup Consolidation</p>	<p>Georgia Maheras reviewed the Rebasing slides that were presented and approved by the Core Team last month. SIM has several focus areas and three major buckets of work: Payment Model Design and Implementation, Care Delivery and Practice Transformation, and Health Data Infrastructure, along with Evaluation and Program Management.</p> <p>Bev Boget asked if the episodes had been selected for the work on episodes of care. Georgia responded that data is still undergoing review, but there will likely be a small number of episodes worked into the Medicaid program. Maura Graff asked if implementing episodes of care required a Medicaid State Plan Amendment (SPA). Georgia explained the process for submission and approval of SPAs. If an amendment is necessary, staff responsible for that work are prepared to make it happen in a timely manner.</p> <p>Georgia continued to review the milestones for other groups:</p> <p>Payment Models:</p> <ul style="list-style-type: none"> • Medicaid and commercial SSP: Year 3 implementation. • Medicaid Episodes of Care implementation. • Feasibility/Analysis: Accountable Communities for Health and All-Payer Model. • Home Health PPS. <p>Practice Transformation:</p> <ul style="list-style-type: none"> • Expand Learning Collaboratives to remainder of state. • Sustain sub-grants, regional collaborations. • Do micro-simulation demand modeling. <p>Population Health</p> <ul style="list-style-type: none"> • Finalize Population Health Plan. <p>Health Data Infrastructure:</p> <ul style="list-style-type: none"> • Launch Event Notification System. • Continue data quality and gap remediation efforts. • Invest in shared care plan and uniform transfer protocol solution. • Invest in telehealth pilots. • Design and implement registry and data warehousing solutions. <p>A question was posed about the transfer of the existing DocSite clinical registry, specifically around who is doing the work and where the information will be housed. It was reported that Capitol Health Associates is helping to manage the data migration from its current location to a server that will be housed at VITL. There are multiple vendors working together on this solution.</p>	

Agenda Item	Discussion	Next Steps
Care Management in Vermont: Gaps and Duplication	<p>Christine Hughes from Bailit Health Purchasing presented a report related to gaps and duplication of care. The report drew information from two sources, a) the inventory survey completed by Vermont organizations providing care management and b) presentations made by organizations to the Care Models and Care Management (CMCM) Work Group. The Care Management in Vermont: Gaps and Duplication report summarizes gaps and duplication in care management services and recommendations on how to address them.</p> <p>Bea Grause pointed out the numerous links between the recommendations and the ongoing work of the SIM project. The learning collaborative is one method of addressing recommendations regarding duplication in care, and various projects under the HIT work group are addressing some of the technology recommendations found in the report. She also noted that process standardization will likely be a longer term, evolutionary goal.</p> <p>Lily Sojourner acknowledged the work at AHS related to coordinating children’s service delivery as an area that addresses ways of changing organizations so that people in the field feel supported.</p> <p>Eileen Girling reported that VCCI has done some work around avoiding redundancy.</p> <p>Julie Wasserman suggested that the DLTSS Model of Care that was presented to the work group might provide additional information for the report. Pat Jones said that this information would be added to the next draft of this document.</p> <p>Sue Aranoff asked about the next steps for this report. Bea invited members of the work group to identify key audiences with whom we should share this, and how. Laural Ruggles suggested that perhaps the group can prioritize the recommendations and place them into a timeline – along with information about how these recommendations are being currently addressed and progress in specific communities.</p> <p>Christine reminded the group that the slides from which the information for this report was drawn represented only about 10-20% of the presentations from the various organizations. Most of the slides in the presentations related to the various services that the organizations provide, rather than gaps and duplication. The information in the report is contingent on who responded to the inventory survey and who made presentations to the group, so it is not all-encompassing.</p> <p>Dale Hackett noted the tension between standardization and the desire to have person centered care. Providers can’t standardize too much or they will lose the person centeredness. He wondered if this was pointed out as a gap.</p>	<p>Revise report.</p>
4. Program Updates	<p>Due to the lack of time, the program updates were tabled to October.</p>	
6. Next Steps, Future Meeting	<p>Next Meeting: TBD – Consolidated Group; current CMCM meeting is scheduled for October 13, 2015</p>	

Sue Aranoff 1^o Motion to approve
 Nancy Breiden 2^o minutes by exception
 Motion Carried
 - 3 Abstentions

VHCIP CMCM Work Group Member List

Roll Call: 9/15/2015

July

Member		Member Alternate		Minutes	
First Name	Last Name	First Name	Last Name		Organization
Susan	Aranoff ✓	Sara	Lane		AHS - DAIL
Nancy	Breiden ✓	Rachel	Seelig		VLA/Disability Law Project
Dr. Dee	Burroughs-Biron	Trudee	Ettlinger		AHS - DOC
Barbara	Cimaglio				AHS - VDH
Beverly	Boget ✓	Peter	Cobb		VNAs of Vermont
Dana	Demartino				Central Vermont Medical Center
Nancy	Eldridge	Molly	Dugan ✓	A	Cathedral Square and SASH Program
Joyce	Gallimore				CHAC
Eileen	Girling ✓✓	Heather	Bollman	A	AHS - DVHA
Maura	Graff ✓✓				Planned Parenthood of NNE
Bea	Grause ✓				Vermont Association of Hospital and Health Systems
Dale	Hackett ✓				None
Linda	Johnson ✓				MVP Health Care
Pat	Jones ✓	Richard	Slusky		GMCB
Trinka	Kerr ✓	Julia	Shaw		VLA/Health Care Advocate Project
Patricia	Launer ✓				Bi-State Primary Care
Vicki	Loner	Maura	Crandall ✓		OneCare Vermont
David	Martini				DFR
Madeleine	Mongan ✓				Vermont Medical Society
Judy	Morton				Mountain View Center
Mary	Moulton				Washington County Mental Health Services Inc.
Paul	Reiss ✓	Amy	Cooper		Accountable Care Coalition of the Green Mountains
Laural	Ruggles ✓				Northeastern Vermont Regional Hospital
Catherine	Simonson				DA - HowardCenter for Mental Health
Patricia	Singer ✓				AHS - DMH
Lily	Sojourner ✓✓	Shawn	Skafelstad	A	AHS - CO
Audrey-Ann	Spence ✓✓	Robert	Wheeler		Blue Cross Blue Shield of Vermont
Lisa	Viles ✓				Area Agency on Aging for Northeastern Vermont
Jason	Wolstenholme	Jessica	Oski		Vermont Chiropractic Association
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28 29 14 Q ✓

VHCIP CMCM Work Group Participant List

Attendance:

9/15/2015

C	Chair
IC	Interim Chair
M	Member
MA	Member Alternate
A	Assistant
S	VHCIP Staff/Consultant
X	Interested Party

First Name	Last Name		Organization	Care Models
Nancy	Abernathy		Learning Collaborative Facilitator	X
Peter	Albert		Blue Cross Blue Shield of Vermont	X
Susan	Aranoff	<i>none</i>	AHS - DAIL	S/M
Ena	Backus		GMCB	X
Melissa	Bailey	<i>none</i>	Vermont Care Network	X
Michael	Bailit		SOV Consultant - Bailit-Health Purchasing	S
Susan	Barrett		GMCB	X
Charlie	Biss		AHS - Central Office - IFS / Rep for AHS - DMH	X
Beverly	Boget	<i>phone</i>	VNAs of Vermont	MA
Heather	Bollman		AHS - DVHA	MA
Mary Lou	Bolt		Rutland Regional Medical Center	X
Nancy	Breiden	<i>none</i>	VLA/Disability Law Project	M
Stephen	Broer		DA - Northwest Counseling and Support Services	X
Martha	Buck		Vermont Association of Hospital and Health Systems	A
Anne	Burmeister		Planned Parenthood of Northern New England	X

Dr. Dee	Burroughs-Biron		AHS - DOC	M
Jane	Catton		Northwestern Medical Center	X
Amanda	Ciecior	here.	AHS - DVHA	S
Barbara	Cimaglio		AHS - VDH	M
Peter	Cobb		VNAs of Vermont	M
Amy	Coonradt	phone	AHS - DVHA	S
Amy	Cooper		Accountable Care Coalition of the Green Mountains	MA
Maura	Crandall	phone	OneCare Vermont	MA
Claire	Crisman		Planned Parenthood of Northern New England	A
Dana	Demartino		Central Vermont Medical Center	M
Steve	Dickens		AHS - DAIL	X
Gabe	Epstein	here	AHS - DAIL	S
Trudee	Ettlinger		AHS - DOC	MA
Erin	Flynn		AHS - DVHA	S
Aaron	French		AHS - DVHA	X
Meagan	Gallagher		Planned Parenthood of Northern New England	X
Joyce	Gallimore		Bi-State Primary Care/CHAC	MA/M
Lucie	Garand		Downs Rachlin Martin PLLC	X
Christine	Geiler		GMCB	S
Eileen	Girling	here	AHS - DVHA	M
Kelly	Gordon		AHS - DVHA	X
Maura	Graff		Planned Parenthood of Northern New England	M
Bea	Grause	here	Vermont Association of Hospital and Health Systems	C/M
Dale	Hackett	here	None	M
Selina	Hickman		AHS - DVHA	X
Bard	Hill		AHS - DAIL	X
Breena	Holmes		AHS - Central Office - IFS	X
Marge	Houy		SOV Consultant - Bailit-Health Purchasing	S
Christine	Hughes	phone	SOV Consultant - Bailit-Health Purchasing	S
Jay	Hughes		Medicity	X
Linda	Johnson		MVP Health Care	M
Pat	Jones	here	GMCB	S/M
Joelle	Judge	here	UMASS	S
Trinka	Kerr		VLA/Health Care Advocate Project	M

Sarah	Kinsler	here	AHS - DVHA	S
Sara	Lane		AHS - DAIL	MA
Kelly	Lange		Blue Cross Blue Shield of Vermont	X
Patricia	Launer	phone	Bi-State Primary Care	M
Deborah	Lisi-Baker		SOV - Consultant	X
Vicki	Loner		OneCare Vermont	M
Carole	Magoffin	here	AHS - DVHA	S
Georgia	Maheras	here	AOA	S
Mike	Maslack			X
John	Matulis			X
James	Mauro		Blue Cross Blue Shield of Vermont	X
David	Martini		DFR	M
Clare	McFadden		AHS - DAIL	X
Elise	McKenna		AHS - DVHA - Blueprint	X
Jeanne	McLaughlin		VNAs of Vermont	X
Darcy	McPherson		AHS - DVHA	A
Madeleine	Mongan	phone	Vermont Medical Society	M
Monika	Morse			X
Judy	Morton		Mountain View Center	M
Mary	Moulton		Washington County Mental Health Services Inc.	M
Kirsten	Murphy	here	AHS - Central Office - DDC	X
Reeva	Murphy		AHS - Central Office - IFS	X
Sarah	Narkewicz		Rutland Regional Medical Center	X
Monica	Ogelby		AHS - VDH	X
Jessica	Oski		Vermont Chiropractic Association	MA
Annie	Paumgarten		GMCB	S
Luann	Poirer		AHS - DVHA	S
Rebecca	Porter		AHS - VDH	X
Betty	Rambur		GMCB	X
Allan	Ramsay		GMCB	X
Paul	Reiss		Accountable Care Coalition of the Green Mountains	M
Debra	Repice		MVP Health Care	X
Julie	Riffon		North Country Hospital	X
Laural	Ruggles	here	Northeastern Vermont Regional Hospital	M
Bruce	Saffran	here	VPQHC - Learning Collaborative Facilitator	X

Jenney	Samuelson	here	AHS - DVHA - Blueprint	X
Jessica	Sattler		Accountable Care Transitions, Inc.	X
Rachel	Seelig		VLA/Senior Citizens Law Project	MA
Maureen	Shattuck		Springfield Medical Care Systems	X
Julia	Shaw		VLA/Health Care Advocate Project	MA
Miriam	Sheehy	phone	OneCare Vermont	X
Catherine	Simonson		DA - HowardCenter for Mental Health	M
Tom	Simpatico		AHS - DVHA	X
Patricia	Singer	phone	AHS - DMH	M
Shawn	Skaflestad		AHS - Central Office	X
Richard	Slusky		GMCB	S/MA
Pam	Smart		Northern Vermont Regional Hospital	X
Lily	Sojourner	here	AHS - Central Office	X
Audrey-Ann	Spence	phone	Blue Cross Blue Shield of Vermont	M
Beth	Tanzman		AHS - DVHA - Blueprint	X
Win	Turner			X
Marlys	Waller		DA - Vermont Council of Developmental and Mental Health Serv	X
Julie	Wasserman	here	AHS - Central Office	S
Bob	West		Blue Cross Blue Shield of Vermont	X
James	Westrich		AHS - DVHA	S
Robert	Wheeler		Blue Cross Blue Shield of Vermont	MA
Bradley	Wilhelm		AHS - DVHA	S
Jason	Wolstenholme		Vermont Chiropractic Association	M
Cecelia	Wu		AHS - DVHA	S
Mark	Young			X
Lisa	Viles	here	Area Agency on Aging for Northeastern Vermont	M
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Mike Hall - Cove - here