Vermont Base Year Provider Survey

The following tables report all data from the base year provider survey in Vermont. The total number of returned surveys with responses to questions is 96. Responses to each question were voluntary. All percent calculations have as the denominator the number of all responses to the question, which excludes the number that chose not to respond or did not see the question based on a skip pattern embedded in the survey. Responses for questions with less than 30 responses in all have been suppressed. For any questions that respondents saw only when they provided certain answer(s) to a previous question, the number of respondents who skipped the question due to this pattern ("not asked due to skip pattern") is reported.

List of tables:

Table VT-1.   Respondent characteristics, Vermont base year provider survey

Survey question Response	Frequency	Percent
What is your specialty?		
Family Medicine	33	34%
Internal Medicine	28	29%
Ob/Gyn	14	15%
Pediatrics	17	18%
Other Primary Care	4	4%
How many providers (physicians, physician assistants, nurse practitioners) provide care either full-time or part-time in your practice?		
1 provider	14	15%
2-5 providers	31	32%
6-10 providers	29	30%
11-30 providers	19	20%
31-100 providers	2	2%
Over 100 providers	1	1%
Please indicate the category (or categories) that describe(s) your practice organization. CHECK ALL THAT APPLY		
Solo practice	18	19%
Single-specialty primary care practice	39	41%
Multiple specialty group practice	13	14%
Group or staff model HMO	1	1%
Federally-qualified health center or rural health center	18	19%
Owned by a hospital or hospital system	27	29%
Faculty practice / residency / medical school / teaching clinic	15	16%
Patient Centered Medical Home (PCMH)	34	36%
Other	7	7%
No response	2	
Does your practice participate in the Blueprint for Health?		
Yes	62	65%
No	22	23%
Don't know	11	12%
No response	1	

Table VT-1.   Respondent characteristics, Vermont base year provider survey (continued)

Survey question		
Response	Frequency	Percent
When did your practice become an NCQA recognized Patient-Centered Medical Home (PCMH)?		
2008	2	4%
2009	3	6%
2010	4	8%
2011	17	34%
2012	13	26%
2013	6	12%
2014	5	10%
No response	12	
Not asked due to skip pattern	34	
Practice is a patient-centered medical home (PCMH) (summary measure)		
Not PCMH	62	65%
PCMH	34	35%
Does your practice participate in any currently active Accountable Care Organizations?		
Yes	49	51%
No	25	26%
Don't know	22	23%
No response	0	
In which of the following ACOs does your practice participate? CHECK ALL THAT APPLY		
OneCare Vermont	31	63%
Community Health Accountable Care (CHAC)	9	18%
Vermont Collaborative Physicians	3	6%
Don't Know	10	20%
No response	0	
Not asked due to skip pattern	47	

(continued)

Table VT-1.   Respondent characteristics, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
In which of the following which of the following payers' shared savings programs does your practice participate? CHECK ALL THAT APPLY		
Medicare	26	53%
Medicaid	24	49%
Commercial Insurer	24	49%
Don't know	19	39%
No response	0	
Not asked due to skip pattern	47	
PCMH or ACO status (summary measure)		
PCMH and ACO	25	26%
PCMH or ACO	33	34%
Neither PCMH nor ACO*	38	40%
Please indicate the types of organizations that your practice is affiliated with: CHECK ALL THAT APPLY		
Hospital	69	82%
Multi-specialty group practice	11	13%
Independent Practice Association (IPA)	10	12%
Physician-Hospital Organization (PHO)	12	14%
Other	10	12%
No response	12	
Please indicate how much you agree or disagree with the following statement: Overall, I am satisfied with my current job.		
Strongly disagree	4	4%
Disagree	12	13%
Neither agree nor disagree	17	18%
Agree	46	49%
Strongly agree	15	16%
No response	2	

(continued)

Table VT-1.   Respondent characteristics, Vermont base year provider survey (continued)

Survey question		
Response	Frequency	Percent
How long have you been practicing with this practice?		
Less than 1 year	2	2%
1 to 5 years	28	30%
6 to 10 years	13	14%
More than 10 years	51	54%
No response	2	
What percent of the patients at this practice have the following insurance as their primary insurance type? Please provide your best estimate.		Average percent+
Medicare (includes dual Medicaid and Medicare patients)	—	25.4 (80.4)
Medicare Advantage/managed care plans (includes dual Medicaid and Medicare patients)	—	4.4 (54.3)
Medicaid (non-dual)	—	25.4 (90.2)
Privately insured	—	35.7 (98.9)
TRICARE or other veteran's insurance	—	4.0 (72.8)
Uninsured	—	5.0 (81.5)
Other insurance type	—	0.11 (4.3)
Don't know (N)	4	

*Note: Did not affirmatively choose either PCMH or ACO, including no response or response of "don't know"

+Note: Number in parentheses represents percentage of all respondents with any patients of this insurance type

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Table VT-2.   Patient-centered access to care, Vermont base year provider survey

Survey question		
Response	**Frequency**	**Percent**
Does your practice use "advanced access" or "open access" scheduling that encourages your office staff to offer same-day appointments to virtually all patients who want to be seen?		
Yes	50	52%
No	36	38%
Don't know	10	10%
No response	0	
Does the appointment system your practice uses provide some flexibility in scheduling customized visit lengths?		
Yes	85	89%
No	8	8%
Don't know	3	3%
No response	0	
Does the appointment system your practice uses accommodate scheduling visits that involve multiple providers?		
Yes	36	38%
No	48	51%
Don't know	10	11%
No response	2	
Does your practice ever use secure email messaging to communicate between clinicians/practice teams and the patient?		
Yes	56	58%
No	37	39%
Don't know	3	3%
No response	0	

(continued)

Table VT-2. **Patient-centered access to care, Vermont base year provider survey (continued)**

Survey question Response	Frequency	Percent
Which of the following statements best describes your practice's use of secure email messaging?		
Available but not routinely used.	35	63%
Available and a common component of patient-practice communication.	20	36%
Don't know	1	2%
No response	0	
Not asked due to skip pattern	40	
Which statement best describes how your practice most often responds to requests from your patients during regular business hours?		
We have difficulty responding to requests of any nature via telephone or secure email messaging on the same day.	1	1%
We respond to urgent patient requests as time permits, and otherwise direct patients to the emergency department or urgent care centers.	6	6%
We respond through phone, secure email messaging, or face-to-face communications on the same day, with limited availability for same-day appointments if needed.	27	28%
We respond through phone, secure email messaging, or face-to-face communications on the same day, with same day appointments usually available if needed.	61	64%
Don't know	1	1%
No response	0	

(continued)

Table VT-2. Patient-centered access to care, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Which of the following statements best describes your practice's after-hours access (i.e., evenings and weekends)? Check all that apply		
For urgent care and patient requests, available by phone or secure email messaging.	57	59%
For urgent care and patient requests, available for office visits.	31	32%
For routine care and patient requests, available by phone or secure email messaging.	36	38%
For routine care and patient requests, available for office visits.	11	11%
None of the above	7	7%
Don't know	2	2%
No response	0	

Table VT-3.   Care coordination and care management, Vermont base year provider survey

Survey question Response	Frequency	Percent
Do clinicians in your practice work in teams?		
Yes	46	48%
No	48	51%
Don't know	1	1%
No response	1	
Are patients in your practice assigned a specific clinician or care team from which they are encouraged to seek care?		
Yes	81	84%
No	15	16%
Don't know	0	
No response	0	
How often do patients see their assigned specific clinician or care team at an office visit?		
Always	16	20%
Usually	63	78%
Sometimes	1	1%
Don't know	1	1%
No response	0	
Not asked due to skip pattern	15	
From how many hospitals does your practice receive timely information about patients' emergency department visit?		
All	13	14%
Most	56	59%
Few	21	22%
None	2	2%
Don't know	3	3%
No response	1	

(continued)

Table VT-3. Care coordination and care management, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
How often does your practice follow-up with patients who were seen in an emergency department?		
Always	19	21%
Usually	53	59%
Sometimes	15	17%
Rarely	3	3%
Never	0	0%
No response	0	
Not asked due to skip pattern	6	
From how many hospitals does your practice receive timely information about patients' inpatient admission?		
All	23	24%
Most	55	58%
Few	13	14%
None	2	2%
Don't know	2	2%
No response	1	

(continued)

Table VT-3.   Care coordination and care management, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Which of the following best describes your practice's involvement in your patients' care during hospital inpatient or post-acute care facility stays?		
We follow up with the patient after discharge only.	25	28%
At least one clinician from our practice monitors the patient's care during hospital or post-acute facility stays by looking at hospital notes or talking with the inpatient care team, and the practice follows-up after discharge.	17	19%
The patient's assigned clinician or care team usually monitors the patient's care during hospital or post-acute care facility stays by looking at hospital notes or talking with the inpatient care team, and the practice follows-up after discharge.	20	22%
A clinician from our practice is part of the inpatient care team, and the practice follows-up after discharge.	22	24%
None of the above.	3	3%
Don't know	3	3%
No response	1	
Not asked due to skip pattern	5	
Before a patient's office visit, how often, if at all, does a "team huddle" or similar planning process take place to prepare the clinician/practice team to meet the patient's chronic care or prevention needs?		
Always	14	15%
Usually	24	26%
Sometimes	18	19%
Rarely	22	24%
Never	13	14%
Don't know	2	2%
No response	3	

(continued)

Table VT-3.   Care coordination and care management, Vermont base year provider survey (continued)

Survey question		
Response	**Frequency**	**Percent**
In which of the following cases does your practice perform patient medication reviews for patients taking multiple medications? Please select all that apply		
When a patient transitions from one setting of care (hospital, ambulatory primary care practice, ambulatory specialty care practice, long-term care, home health, rehabilitation facility) to another.	46	48%
When a patient receives a new medication.	31	32%
When there has been a long gap between patient visits.	28	29%
During all regularly scheduled visits.	82	85%
We do not routinely perform medication reviews.	3	3%
No response	0	
Does your practice routinely develop patient care plans?		
Yes	42	44%
No	49	51%
Don't know	5	5%
No response	0	
Which of the following are features of patient care plans at your practice? Please check all that apply		
They are developed collaboratively with patients and/or families.	33	80%
They include self-management goals.	31	76%
They are recorded in patient medical records.	34	83%
They are used to guide subsequent or ongoing care.	36	88%
A copy of the care plan is given to the patient and/or family to support care.	23	56%
Don't know	2	5%
No response	1	
Not asked due to skip pattern	54	

(continued)

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Table VT-3.   Care coordination and care management, Vermont base year provider survey (continued)

Survey question		
Response	**Frequency**	**Percent**
Does your practice routinely identify patients for whom clinical care management services would be beneficial?		
Yes	75	80%
No	16	17%
Don't know	3	3%
No response	2	
For patients that your practice identifies as needing care management services, which of the following services does your practice provide patients? Please select all that apply.		
Care coordination with providers within the practice	46	61%
Care coordination with providers outside the practice	66	88%
Care coordination with the Blueprint for Health Community Health Teams	43	57%
Care coordination with the SASH Program Wellness Nurses or Coordinators	24	32%
Assistance with transitions of care between one setting and another	36	48%
Health education materials	60	80%
Health education classes	44	59%
Referrals to social service organizations	64	85%
Don't know	1	1%
None of these	1	1%
No response	0	
Not asked due to skip pattern	21	

(continued)

Table VT-3.   Care coordination and care management, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Does your practice use office systems (e.g., registries, clinical decision support reminders) to identify patients who have not received recommended preventive services (e.g., cancer screenings, immunizations)?		
Yes	72	76%
No	18	19%
Don't know	5	5%
No response	1	
Which of the following best describes how consistent your practice is in using phone calls, mail or secure email messaging to remind patients to schedule needed preventive services?		
We always remind patients to schedule preventive services if they are due or overdue.	16	23%
We usually remind patients to schedule preventive services if they are due or overdue.	39	55%
We sometimes remind patients to schedule preventive services if they are due or overdue.	15	21%
We rarely remind patients to schedule preventive services if they are due or overdue.	1	1%
No response	1	
Not asked due to skip pattern	24	
Does your practice ever assess patient and family values and preferences for planning and organizing care?		
Yes, systematically for all patients	21	22%
Yes, on an ad hoc basis	61	65%
No	8	9%
Don't know	4	4%
No response	2	

(continued)

Table VT-3. Care coordination and care management, Vermont base year provider survey (continued)

Survey question		
Response	**Frequency**	**Percent**
How often does your practice incorporate patient preferences and values into planning and organizing care?		
Always	24	30%
Usually	48	59%
Sometimes	8	10%
Rarely	0	0%
Never	0	0%
Don't know	1	1%
No response	1	
Not asked due to skip pattern	14	
Does your practice involve patients or their caregivers in decisions about their health care?		
Yes, systematically for all patients	69	73%
Yes, on an ad hoc basis	25	27%
No	0	0%
No response	2	
Which of the following, if any, does your practice use to involve patients and caregivers in health care decision-making? Please select all that apply		
Decision aids (i.e., written, video, or web-based material that explain care options and help patients identify their preferences)	45	48%
Motivational interviewing (i.e., eliciting discussion from patients about the likely outcomes of changing behavior to achieve a goal, and supporting patients' readiness to change)	72	77%
Teach-back techniques (i.e., encouraging patients to explain in their own words what they need to know or do)	53	57%
None of the above	4	4%
Don't know	6	6%
No response	1	
Not asked due to skip pattern	2	

(continued)

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Table VT-3. Care coordination and care management, Vermont base year provider survey (continued)

Survey question		
Response	**Frequency**	**Percent**
How often does your practice incorporate patient preferences and values into planning and organizing care?		
Always	24	30%
Usually	48	59%
Sometimes	8	10%
Rarely	0	0%
Never	0	0%
Don't know	1	1%
No response	1	
Not asked due to skip pattern	14	
Does your practice involve patients or their caregivers in decisions about their health care?		
Yes, systematically for all patients	69	73%
Yes, on an ad hoc basis	25	27%
No	0	0%
No response	2	
Which of the following, if any, does your practice use to involve patients and caregivers in health care decision-making? Please select all that apply		
Decision aids (i.e., written, video, or web-based material that explain care options and help patients identify their preferences)	45	48%
Motivational interviewing (i.e., eliciting discussion from patients about the likely outcomes of changing behavior to achieve a goal, and supporting patients' readiness to change)	72	77%
Teach-back techniques (i.e., encouraging patients to explain in their own words what they need to know or do)	53	57%
None of the above	4	4%
Don't know	6	6%
No response	1	
Not asked due to skip pattern	2	

(continued)

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Table VT-3.   Care coordination and care management, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Which of the following, if any, are used by your practice to support patient self-management of chronic conditions? Please check all that apply		
Distribution of information (e.g., pamphlets, booklets, etc.)	79	86%
Patient referral to self-management classes or educators	65	71%
Patient goal setting and action planning with clinicians/practice team members, including ongoing ad hoc support from other providers as needed	66	72%
Patient goal setting and action planning with clinicians/practice team members specifically trained in patient education, empowerment, and problem- solving methods, including support through individualized care or group interventions	29	32%
Don't know	1	1%
No response	4	

Table VT-4.   Communication with patients and other health care providers, Vermont base year provider survey

Survey question Response	Frequency	Percent
How often does your practice track and follow-up with patients after clinical referrals (e.g., to specialists or other health care providers) either by phone and/or a follow up visit?		
Always	29	31%
Usually	35	37%
Sometimes	20	21%
Rarely	9	10%
Never	1	1%
Don't know	0	0%
No response	2	
How often are laboratory test results ordered by this practice communicated to patients in a systematic, routine manner (e.g. by phone, secure email messaging, mail, patient portal)?		
Always	60	65%
Usually	28	30%
Sometimes	3	3%
Rarely	2	2%
Never	0	0%
Don't know	0	0%
No response	3	
Who routinely transmits patient referral information from your practice to specialists, hospitals, and other medical care providers?		
The practice	92	98%
The patient	2	2%
Don't know	0	0%
No response	2	

(continued)

Table VT-4.   Communication with patients and other health care providers, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
How often do the referrals your practice provides contain the reason for the referral?		
Always	86	93%
Usually	6	7%
Sometimes	0	0%
Rarely	0	0%
Never	0	0%
Don't know	0	0%
Not asked due to skip pattern	4	
How often do the referrals your practice provides contain clinical information relevant to the referral (e.g., test results, medical history, etc.)?		
Always	59	64%
Usually	30	33%
Sometimes	2	2%
Rarely	0	0%
Never	0	0%
Don't know	0	0%
Not asked due to skip pattern	4	
How often do the referrals your practice provides contain other patient information (e.g., medications the patient is taking, patient allergies, etc.)?		
Always	54	59%
Usually	26	28%
Sometimes	5	5%
Rarely	3	3%
Never	0	0%
Don't know	4	4%
Not asked due to skip pattern	4	

Table VT-5.   Link to behavioral health care, Vermont base year provider survey

Survey question Response	Frequency	Percent
Patients sometimes need behavioral health services. When your practice has a patient needing these services which of the following do providers or practice staff do most often?		
The practice gives the patient names of behavioral health providers for patient to contact on his/her own.	37	40%
The practice refers the patient to partners with whom the practice has established relationships.	25	27%
Behavioral health providers are onsite at the practice.	27	29%
None of the above	2	2%
Don't know	2	2%
No response	3	
How often are behavioral health services available to patients in a timely and convenient manner?		
Always	5	6%
Usually	38	43%
Sometimes	33	38%
Rarely	12	14%
Never	0	0%
Don't know	0	0%
No response	1	
Not asked due to skip pattern	7	

Table VT-6. Electronic health records and health information technology, Vermont base year provider survey

Survey question Response	Frequency	Percent
Does your practice use electronic health records (EHR)?		
Yes	79	84%
No	15	16%
Don't know	0	0%
No response	2	
How long has your practice used your current electronic health record (EHR) system?		
Less than 1 year	7	9%
Between 1 and 3 years	29	37%
3 years or more	43	54%
Not asked due to skip pattern	17	
Does your practice use an EHR or other health IT system to document medical and/or progress notes?		
Yes	79	84%
No, we do not use this function in an EHR or other health IT system	1	1%
No, our practice does not have an EHR or any other health IT system	14	15%
No response	2	
Does your practice use an EHR or other health IT system to print information for patients (e.g., visit summaries, educational materials)?		
Yes	78	85%
No, we do not use this function in an EHR or other health IT system	2	2%
No, our practice does not have an EHR or any other health IT system	11	12%
Don't know	1	1%
No response	4	

(continued)

Table VT-6. Electronic health records and health information technology, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Does your practice use an EHR or other health IT system to look up cost information (e.g., for medications or lab tests)?		
Yes	22	24%
No, we do not use this function in an EHR or other health IT system	49	53%
No, our practice does not have an EHR or any other health IT system	12	13%
Don't know	9	10%
No response	4	
Does your practice use an EHR or other health IT system to prescribe electronically?		
Yes	85	89%
No, we do not use this function in an EHR or other health IT system	2	2%
No, our practice does not have an EHR or any other health IT system	8	8%
No response	1	
Does your practice EHR or other health IT system enable viewing electronic information from patients' health care providers outside the practice (e.g., through the Vermont Health Information Exchange or DocSite)?		
Yes	37	40%
No, we do not use this function in an EHR or other health IT system	38	41%
No, our practice does not have an EHR or any other health IT system	11	12%
Don't know	7	8%
No response	3	
Does your practice EHR or other health IT system enable sharing electronic clinical data with patients' health care providers outside the practice (e.g., through the Vermont Health Information Exchange or DocSite)?		
Yes	34	37%
No, we do not use this function in an EHR or other health IT system	38	41%
No, our practice does not have an EHR or any other health IT system	14	15%
Don't know	7	8%
No response	3	

(continued)

Table VT-6.   Electronic health records and health information technology, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Does your practice use an EHR or other health IT system to share electronic clinical data with patients (e.g., lab results through a patient portal)?		
Yes	56	60%
No, we do not use this function in an EHR or other health IT system	23	24%
No, our practice does not have an EHR or any other health IT system	14	15%
Don't know	1	1%
No response	2	
Does your practice use an EHR or other health IT system to provide medication alerts to practice team members?		
Yes	57	61%
No, we do not use this function in an EHR or other health IT system	17	18%
No, our practice does not have an EHR or any other health IT system	13	14%
Don't know	6	6%
No response	3	
Does your practice use an EHR or other health IT system to provide practice team members with preventive service alerts?		
Yes	47	51%
No, we do not use this function in an EHR or other health IT system	28	30%
No, our practice does not have an EHR or any other health IT system	13	14%
Don't know	5	5%
No response	3	
Does your practice use an EHR or other health IT system to provide practice team members with clinical decision support based on evidence-based clinical guidelines?		
Yes	32	34%
No, we do not use this function in an EHR or other health IT system	38	41%
No, our practice does not have an EHR or any other health IT system	12	13%
Don't know	11	12%
No response	3	

(continued)

Table VT-6. **Electronic health records and health information technology, Vermont base year provider survey (continued)**

Survey question Response	Frequency	Percent
Does your practice use an EHR or other health IT system provide practice team members with online clinical decision support tools?		
Yes	66	70%
No, we do not use this function in an EHR or other health IT system	13	14%
No, our practice does not have an EHR or any other health IT system	12	13%
Don't know	3	3%
No response	2	

Table VT-7.   Monitoring quality and expenditure data, Vermont base year provider survey

Survey question Response	Frequency	Percent
Does your practice use an EHR or other health IT system to generate quality measure data?		
Yes	58	62%
No, we do not use this function in an EHR or other health IT system	14	15%
No, our practice does not have an EHR or any other health IT system	12	13%
Don't know	9	10%
No response	3	
Does your practice use an EHR or other health IT system to monitor patient expenditures and utilization for services rendered by the practice?		
Yes	14	15%
No, we do not use this function in an EHR or other health IT system	39	42%
No, our practice does not have an EHR or any other health IT system	12	13%
Don't know	28	30%
No response	3	
Does your practice use an EHR or other health IT system to monitor patient expenditures and utilization for services rendered by other providers?		
Yes	1	1%
No, we do not use this function in an EHR or other health IT system	53	57%
No, our practice does not have an EHR or any other health IT system	14	15%
Don't know	25	27%
No response	3	
Does your practice regularly review health care expenditures at the patient group* level? Health care expenditures could be those incurred at your practice alone, or across multiple health care providers.		
Yes	7	7%
No	58	61%
Don't know	30	32%
No response	1	

(continued)

Table VT-7. **Monitoring quality and expenditure data, Vermont base year provider survey (continued)**

Survey question Response	Frequency	Percent
Does your practice use this review of patient group level health expenditures to develop strategies to lower the costs of care?		
Yes	NR	NR
No	NR	NR
Don't know	NR	NR
No response	NR	NR
Not asked due to skip pattern	89	
Does your practice monitor patient group level health expenditures after developing strategies to lower the costs of care?		
Yes	NR	NR
No	NR	NR
Don't know	NR	NR
No response	NR	NR
Not asked due to skip pattern	91	
Has your practice reevaluated these strategies using the patient group level health expenditure information?		
Yes	NR	NR
No	NR	NR
Don't know	NR	NR
No response	NR	NR
Not asked due to skip pattern	91	
Are most of the practitioners in your practice aware of their patients' average health care expenditures?		
Yes	NR	NR
No	NR	NR
Don't know	NR	NR
No response	NR	NR
Not asked due to skip pattern	91	

Table VT-7. Monitoring quality and expenditure data, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Does your practice regularly review health care quality performance at the patient group level?		
Yes	47	49%
No	30	32%
Don't know	18	19%
No response	1	
Does your practice use this review of patient group level health care quality performance to develop strategies to improve the quality of care?		
Yes	45	96%
No	1	2%
Don't know	1	2%
No response	0	0%
Not asked due to skip pattern	49	
Does your practice monitor patient group level health care quality performance after developing strategies to improve the quality of care?		
Yes	38	86%
No	3	7%
Don't know	3	7%
No response	1	
Not asked due to skip pattern	51	
Has your practice reevaluated these strategies using the patient group level health care quality performance information?		
Yes	29	64%
No	4	9%
Don't know	12	27%
No response	0	0%
Not asked due to skip pattern	51	

(continued)

Table VT-7. Monitoring quality and expenditure data, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Are most of the practitioners in your practice aware of their performance relative to state, national, or other benchmarks?		
Yes	29	64%
No	4	9%
Don't know	12	27%
No response	0	0
Not asked due to skip pattern	51	
Does your practice regularly review health care expenditures at the practice level+? Health care expenditures could be those incurred at your practice alone, or across multiple health care providers.		
Yes	21	22%
No	50	53%
Don't know	24	25%
No response	1	
Does your practice use this review of practice level health expenditures to develop strategies to lower the costs of care?		
Yes	NR	NR
No	NR	NR
Don't know	NR	NR
No response	NR	NR
Not asked due to skip pattern	75	
Does your practice monitor practice level health expenditures after developing strategies to lower the costs of care?		
Yes	NR	NR
No	NR	NR
Don't know	NR	NR
No response	NR	NR
Not asked due to skip pattern	83	

(continued)

Table VT-7. Monitoring quality and expenditure data, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Has your practice reevaluated these strategies using the practice level health expenditure information?		
Yes	NR	NR
No	NR	NR
Don't know	NR	NR
No response	NR	NR
Not asked due to skip pattern	83	
Does your practice regularly review health care quality performance at the practice level?		
Yes	55	58%
No	24	25%
Don't know	16	17%
No response	1	
Does your practice use this review of practice level health care quality performance to develop strategies to improve the quality of care?		
Yes	47	85%
No	4	7%
Don't know	4	7%
No response	0	0%
Not asked due to skip pattern	41	
Does your practice monitor practice level health care quality performance after developing strategies to improve the quality of care?		
Yes	41	87%
No	1	2%
Don't know	5	11%
No response	0	0%
Not asked due to skip pattern	49	

(continued)

Table VT-7.   Monitoring quality and expenditure data, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Has your practice reevaluated these strategies using the practice level health care quality performance information?		
Yes	34	72%
No	4	9%
Don't know	9	19%
No response	0	0%
Not asked due to skip pattern	49	
Are any portion of payments to your practice based on performance for quality of care, costs, efficiency, or any other performance metrics for any insurer (e.g., Medicare, Medicaid, or commercial insurance group)?		
Yes	31	33%
No	26	27%
Don't know	38	40%
No response	1	
To what extent would you say performance-based payments affect decisions at your practice?		
Very much	9	29%
A little	14	45%
Not at all	7	23%
Don't know	1	3%
No response	0	0%
Not asked due to skip pattern	65	

(continued)

Table VT-7.   Monitoring quality and expenditure data, Vermont base year provider survey (continued)

Survey question Response	Frequency	Percent
Are most practitioners within your practice aware of how their individual performance affects practice performance payments?		
Yes	14	45%
No	10	32%
Don't know	7	23%
No response	0	0%
Not asked due to skip pattern	65	

*Note: Patient group level defined as "patients grouped by source of insurance (e.g., all Medicare patients), chronic conditions (e.g., all patients with diabetes), or other categories your practice might use in such reviews."

+Note: Practice group level defined as "all patients in your practice, regardless of source of insurance, chronic conditions, or other category."

NOTE: NR = Not reported due to less than 30 responses to the question.