

Care Coordination Fundamentals Training for Front-Line Care Managers In-Person Training

May 17, 2016 (Capitol Plaza Hotel, Montpelier, VT)

May 18, 2016 (Main Street Landing, Burlington, VT)

May 19, 2016 (The River Garden, Brattleboro, VT)

AGENDA

8:30 AM – 9:00 AM	Registration
9:00 AM – 9:10 AM	Welcome and Opening Remarks
9:10 AM – 9:30 AM	Ice Breaker
9:30 AM – 10:10 AM	Values and Bias
10:10 AM – 10:25 AM	Person-Centered Care
10:25 AM – 10:40 AM	Mid-Morning Break
10:40 AM – 11:40 AM	Person-Centered Assessment and Care Planning
11:40 PM – 12:00 PM	SMART Goals
12:00 PM – 1:15 PM	Lunch
1:15 PM – 1:40 PM	Stages of Change Theory
1:40 PM – 2:15 PM	Motivational interviewing 1
2:25 PM – 2:40 PM	Mid-Afternoon Break
2:40 PM – 3:20 PM	Motivational Interviewing 2
3:20 PM – 4:00 PM	Health Coaching
4:00 PM – 4:15 PM	Wrap-Up