

## **Care Coordination Fundamentals Training for Front-Line Care Managers In-Person Training #1**

**March 29, 2016 (Main Street Landing, Burlington, VT)**

**March 30, 2016 (Sally Fox Conference Center, State Office Complex, Waterbury, VT)**

**March 31, 2016 (Elks Club, Brattleboro, VT)**

### **AGENDA**

<b>8:30 AM - 9:00 AM</b>	Registration
<b>9:00 AM - 9:15 AM</b>	Welcome and Opening Remarks
<b>9:15 AM - 10:30 AM</b>	Care Coordination and Care Management
<b>10:30 AM - 10:45 AM</b>	Mid-Morning Break
<b>10:45 AM - 11:45 PM</b>	Patient Engagement and Health Literacy 1
<b>11:45 PM - 1:00 PM</b>	Lunch
<b>1:00 PM – 1:45 PM</b>	Patient Engagement and Health Literacy 2
<b>1:45 PM- 2:45 PM</b>	Helping Patients Cope with Chronic Disease
<b>2:45 PM – 3:00 PM</b>	Mid-Afternoon Break
<b>3:00 PM – 4:00 PM</b>	Care Coordination is a Team Sport
<b>4:00 PM – 4:15 PM</b>	Closing Remarks and Preview of Next Session